In mid-June, the Board Office reopened to serve the public during business hours. Board staff continues to work remotely with an ongoing rotating/staggered schedule for staff to work in the office with at least one manager onsite each day.

Office procedures were updated to include recommended protocols to protect both the public and Board staff. Board management placed 6-foot distance markers within the Board office; purchased disposable and washable face masks for all Board staff; purchased disposable gloves; and placed signs in the Board lobby and office identifying the maximum number of people permitted within a specific space. Hand sanitizer and disinfectant wipes were placed near all commonly used equipment (copiers, printers, fax machine). Additionally, Board staff are directed to enter and exit the office through entrances not accessible to the public.

Board Statistics

Attached for your review are the quarterly performance statistics for the fourth quarter of FY 2019/2020.

Licensing Program Applications Received

Overall, licensing application received volumes increased slightly by 17% in the fourth quarter of FY 2019/2020.

APPLICATION	4th QTR FY 19/20 VOLUMES	3rd QTR FY 19/20 VOLUMES	Difference
AMFT Registration	651	573	+12%
AMFT Registration Subsequent Number	182	183	N/A
LMFT Examination	699	754	-8%
ASW Registration	1,081	432	+60%
ASW Registration Subsequent Number	128	132	-3%
LCSW Examination	458	596	-30%
LEP Examination	37	34	+8%
APCC Registration	327	214	+35%
APCC Registration Subsequent Number	14	10	+29%
LPCC Examination	94	111	-18%
Total Applications	**3,671**	**3,039**	**+17%**

APPLICATION	4th QTR FY 19/20 PROCESSING DAYS	3rd QTR FY 19/20 PROCESSING DAYS	Difference
AMFT Registration	32	52	-20 Days
LMFT Examination	88	140	-52 Days
ASW Registration	36	22	+14 Days
LCSW Examination	139	124	+15 Days
LEP Examination	45	33	+12 Days
APCC Registration	41	17	+24 Days
LPCC Examination	24	13	+11 Days

Licensing Population

A total of 2,071 initial licenses were issued in the fourth quarter. As of August 1, 2020, the Board has 121,226 licensees and registrants which is a 1% gain since the third quarter. This figure includes all licenses that have been issued that are current and/or eligible to renew.

LICENSE POPULATION (As of 8/1/2020)				
LICENSE TYPE	ACTIVE	CURRENT INNACTIVE	DELINQUENT	TOTAL POPULATION
AMFT	12,890	NA	3,035	**15,925**
ASW	13,188	NA	3,504	**16,692**
APCC	3,424	NA	1,581	**5,005**
LMFT	40,914	4,066	3,120	**48,100**
LCSW	26,967	2,266	1,893	**31,126**
LEP	1,439	360	287	**2,086**
LPCC	2,084	133	75	**2,292**
TOTAL	100,906	6825	13,495	**121,226**

Renewal Activity

Overall, renewal activity increased 20% in the fourth quarter of FY 2019/2020.

RENEWALS	4th QTR FY 19/20	3rd QTR FY 19/20	Difference
AMFT	2,658	2,215	+17%
LMFT	5,317	5,195	+2%
ASW	3,521	1,497	+57%
LCSW	3,499	3,133	+10%
LEP	214	200	+7%
APCC	701	395	+44%
LPCC	247	260	-5%
TOTAL Renewals	**16,157**	**12,895**	**+20%**

Administrative Applications

Overall, administrative application volumes decreased 16% in the fourth quarter of FY 2019/2020.

APPLICATION	4th QTR FY 19/20 VOLUMES	3rd QTR FY 19/20 VOLUMES	Difference
NAME CHANGE	218	406	-86%
ADDRESS CHANGE	2,813	3,171	-12%
DUPICATE LICENSE	778	952	-22%
LICENSE CERTIFICATION	479	463	+3%
TOTAL Admin Applications	**4,288**	**4,992**	**-16%**

Examination Program

Attached for your review are the examination statistics by school. A total 2,739 examinations were administered in the fourth quarter of FY 2019/2020.

	TOTAL 4th QTR 19/20	PASS % 4th QTR 19/20	TOTAL FIRST TIME 4th QTR 19/20	PASS % FIRST TIME 4th QTR 19/20	TOTAL 3rd QTR 19/20	PASS % 3rd QTR 19/20	TOTAL FIRST TIME 3rd QTR 19/20	PASS % FIRST TIME 3rd QTR 19/20
LMFT L/E	480	82%	368	88%	808	71%	392	78%
LMFT Clinical	722	72%	544	83%	729	77%	367	85%
LCSW L/E	664	86%	561	88%	724	75%	376	77%
LCSW ASWB	570	61%	366	78%	553	57%	317	77%
LPCC L/E	222	81%	177	85%	216	72%	113	72%
LPCC NCMHCE	50	72%	32	75%	105	62%	74	62%
LEP	31	55%	25	60%	31	71%	16	88%
TOTAL	2,739				4,387			

Ten (10) examination development workshops were conducted from April 1, 2020 to June 30, 2020.

Enforcement Program

During the fourth quarter, the Enforcement staff received 351 consumer complaints and 167 criminal convictions. A total of 463 cases were closed and 8 cases were referred to the Attorney General's office for formal discipline. As of June 30, 2020, there were 115 cases pending at the Attorney General's Office. A total of 20 Accusations and 2 Statement of Issues were filed this quarter. The number of final citations for the fourth quarter was 8.

There was a total of 28 Final Disciplinary Orders. The average number of days to complete Formal Discipline in the fourth quarter was 407 days. This statistic is measured by the average number of days to complete the Enforcement process for cases investigated and transmitted to the AG's Office for formal discipline within the reference period. The Department of Consumer Affairs (DCA) Performance Measure to complete Formal Discipline is 540 days.

The average number of days the case is with the Attorney General's Office in the fourth quarter was 268. This statistic is measured from the date the Board refers the matter to the Attorney General's to the date the case is complete. The average number of days to complete all Board investigations in the fourth quarter was 62 days.

Continuing Education Audits

Due to the current Continuing Education waiver, Continuing Education Audits are currently suspended.

Outreach Activity

Board staff attended the following events via the telephone or a video conference platform.

June 2020

    June 6, 2020 - Presentation to the California Society for Clinical Social Work
    June 8, 2020 – Central Coast MFT Consortium
    June 12, 2020 – CALPCC Educator Forum
    June 12, 2020 – Greater LA MFT Consortium
    June 27, 2020 – Presentation to USC School of Social Work

Exam Vendor

Transition to Pearson VUE
In the last Exam update Board staff reported that during the transition the Board experienced some difficulties with the interface between Pearson VUE and the Board's computer systems. At the time of this report these difficulties have been resolved and communication through the interface is working. Board staff continues to monitor the interface and address issues as soon as they are discovered. Through combined effort of Board staff, Pearson VUE and the Department's Office of Information Services the interface as fully functioning.

The Impact of COVID-19
In March of 2020, Pearson Vue made the decision to close test sites in order to stop or slow the spread of COVID-19. Currently Pearson VUE sites are now open with a decreased capacity due to the need to create a safe test environment through social distancing. Recognizing the need to both maintain social distancing and get people into the exam as soon as possible Pearson VUE, in consultation with the Board, opened third-party test sites in order to increase capacity.

Even with the re-opening of test sites and the Board's allowance of third-party sites an unprecedented slowdown in test administrations occurred for the fourth quarter. During this fourth quarter 2,739 exams were administered which approximately 46% less

exams administered from FY 2018/19 in which 5,052 exams were administered. This is attributed to the complete shutdown of testing administration in April. In July the exams administered has increased significantly, but this number is still below last year's numbers.

Because the continued impact of COVID -19 remains an issue the Board is estimating that complications with scheduling could continue until the end of the year. Scheduling complications have a significant impact on candidates who are required to participate in an exam before their eligibility expiration date expires. They also have an impact on registrants who need to participate in an exam in order to renew or obtain a subsequent registration number.

Pursuant to the Governor's Executive Order N-39-20, three waivers were enacted to minimize the impact the testing administration slow down. On May 29, 2020, these waivers have been extended and the Board continues to work with the Department on considering future waivers. Currently these are the three waivers that have been implemented concerning examinations:

- A six-month extension of examination eligibility for exam Board exam candidates that failed the clinical examination (for LMFT, LCSW, or LPCC applicants) or the written examination (for LEP applicants), and whose one-year eligibility to re-take the examination expired between March 31, 2020 and July 1, 2020.

- The waiving of the requirement that associates must pass the California law and ethics examination before a subsequent registration number is issued. The waiver applies to all associates who are in their last year of renewal, if that renewal expires between March 31, 2020 and June 30, 2020. This wavier has now been extended for associates whose registration expires between March 31, 2020 and August 31, 2020.

- The waiving of the requirement that associates must participate in the California law and ethics exam in order to renew their associate registration. The waiver applies to all associates that have a registration that expires between March 31 and June 30, 2020.

Exam Scheduling Challenges
Appointment availability continues to change due to COVID-19. In order to comply with local measures and maintain appropriate safety measures, Pearson VUE test sites are having to adjust testing schedules on a continual basis. While this is unfortunate, it has been valuable in ensuring the safety of our exam candidates while maintaining the highest volume possible of test administrations. To increase testing capacity some Pearson VUE test centers in the United States are extending their hours to be open nearly 24 hours a day.

Candidates who have scheduled an exam may have their exam cancelled in order to comply with the ever-changing guidance from health and government organizations. When this happens, Pearson VUE will move the scheduled exam to a temporary

appointment-holding test center to allow time to reschedule an appointment. Candidates should receive an email informing them of this change, but in some circumstances, this can end up in a spam folder or be blocked by the recipient's email provider. Candidates will then be able to reschedule their exam, free of charge, through their online candidate profile.

The Board and Pearson VUE are encouraging each candidate to check their online candidate profile on a regular basis to ensure they have the most up to date information concerning their scheduled exam. Also, the online scheduling system has the most up to date information concerning testing appointment availability.

Test Site Concerns
Pearson VUE-owned test centers that are open are following social distancing requirements and strict cleaning regiments. Test centers may need to limit workstation availability to ensure that local social distancing requirements can be maintained between candidates, which is why some exam appointments have been canceled at test centers that are open for exam delivery at this time. Pearson VUE third party sites that are still open and operational are being encouraged to follow guidance from local governments and health authorities, including social distancing requirements, at their test centers.

Finally, Board staff has been in consultation with candidates who are immune-compromised or have health concerns that they believe will necessitate a private room for testing. This is an option, but to exercise this option candidates need to go through the special accommodations process which requires obtaining a note from a physician that explains the medical need for a private room. It is important to note that each site has only one private room, so availability is limited, which means it is vital to plan and schedule as far in advance as possible.

Communication Report

Social Media
The board continues to increase its social media presence and has been receiving positive feedback from stakeholders.

Facebook
There has been significant increase of likes for the Board's Facebook page since January 2020 when a concerted effort was made to better utilize this platform. During that time, the likes have increased 87% from 4,614 to 8,630. Our Wednesday morning processing date posts are still our most popular with noticeable spikes when analyzing the data. We currently have 9,545 followers.

We are continuing our Facebook Fridays with the BBS. From 2:00 p.m.–3:00 p.m. each week, we will discuss a new important topic for approximately 30 minutes and then

answer questions from the audience. During this quarter the following topics have been discussed:

- May 1 - Introduction (explained our new 'normal' during the pandemic), COVID situation, exams (1.2 K reached)
- May 8 - 90-Day Rule, Telehealth and Current Waivers due to COVID-19 (801 reached)
- May 15 - 6-Year Rule (3.4 K reached)
- May 29 - Common Deficiency Reasons (3K reached)
- June 5 - AB2138 FAQs (1.1 K reached)
- June 12 - Current Waivers and FAQs (1.2 K reached)
- June 19 - BreEZE Online Service (628 reached)
- June 26 - New Waivers & Tips on Mailing Apps (963 reached)

In the future we will ask staff to participate as we become more proficient using this platform.

Twitter
Twitter analytics do not provide the number of followers, but they do show the number of times people are seeing our tweets. The average number of views per month for this quarter are as follows:

- April = 767
- May = 671
- June = 842

Department of Consumer Affairs Call Center Update
In January of 2020, Board staff began working with the Department of Consumer Affairs (DCA) on a plan to utilize the services of DCA's Call Center. After several meetings and training sessions with DCA Call Center staff, the Board officially transitioned its phone system to DCA. The Call Center has nine staff members who are trained to answer basic questions and to transfer calls to appropriate units if the questions are too complicated to be answered over the phone.

This transition has dramatically lowered hold wait times. The average wait time for a call to be answered is between thirty seconds and one minute. The highest number of calls received in one day was 151 calls on March 10, 2020, and the lowest number of calls was 58 calls on April 24, 2020. On average, the Board receives between 75-100 calls in a day.

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS
BREEZE SYSTEM
200 - California Board of Behavioral Sciences
SCHOOL EXAM RESULTS
EXAM DATES: Apr 1, 2020 THROUGH Jun 30, 2020

STATE OF CALIFORNIA

DEPARTMENT OF CONSUMER AFFAIRS

LICENSE TYPE: LCSW

EXAM: LCSW Clinical Exam (ASWB)

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Azusa Pacific University, Azusa	103	12	8	67%	4	33%	8	7	88%	1	12%
California State University, Bakersfield	002	16	8	50%	8	50%	7	5	71%	2	29%
California State University, Chico	003	9	4	44%	5	56%	5	4	80%	1	20%
California State University, Dominguez Hills	004	10	3	30%	7	70%	3	1	33%	2	67%
California State University, Fresno	005	17	5	29%	12	71%	4	3	75%	1	25%
California State University, Fullerton	006	14	9	64%	5	36%	10	8	80%	2	20%
California State University, Hayward	007	19	8	42%	11	58%	11	6	55%	5	45%
California State University, Long Beach	008	51	22	43%	29	57%	26	17	65%	9	35%
California State University, Los Angeles	009	20	11	55%	9	45%	8	6	75%	2	25%
California State University, Northridge	010	30	18	60%	12	40%	17	11	65%	6	35%
California State University, Sacramento	011	24	14	58%	10	42%	13	11	85%	2	15%
California State University, San Bernardino	012	14	7	50%	7	50%	9	6	67%	3	33%
California State University, Stanislaus	013	11	5	45%	6	55%	8	3	38%	5	62%
Humboldt State University, Arcata	014	9	7	78%	2	22%	8	6	75%	2	25%
Loma Linda University, Orinda	125	11	7	64%	4	36%	7	4	57%	3	43%
Monterey Bay State University	018	1	1	100%	0	0%	1	1	100%	0	0%
OUT-OF-COUNTRY	400	5	0	0%	5	100%	1	0	0%	1	100%

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BREEZE SYSTEM
200 - California Board of Behavioral Sciences
SCHOOL EXAM RESULTS
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STATE OF CALIFORNIA
DEPARTMENT OF CONSUMER AFFAIRS

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Out-of-State	300	90	77	86%	13	14%	72	70	97%	2	3%
San Diego State University	015	10	10	100%	0	0%	9	9	100%	0	0%
San Francisco State University	016	7	1	14%	6	86%	3	1	33%	2	67%
San Jose State University	017	21	14	67%	7	33%	13	11	85%	2	15%
San Marcos University	019	4	3	75%	1	25%	4	3	75%	1	25%
UC, Berkeley	050	12	10	83%	2	17%	10	10	100%	0	0%
UC, Los Angeles	052	8	7	88%	1	12%	7	7	100%	0	0%
University of Southern California, Los Angeles	145	145	90	62%	55	38%	102	77	75%	25	25%

LCSW Clinical Exam (ASWB) TOTAL:	570	349	61%	221	39%	366	287	78%	79	22%

EXAM: LCSW Law and Ethics

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Azusa Pacific University, Azusa	103	14	13	93%	2	14%	13	13	100%	0	0%
California Baptist University	146	2	2	100%	0	0%	2	2	100%	0	0%
California State University, Bakersfield	002	13	8	62%	5	38%	10	6	60%	4	40%
California State University, Chico	003	12	7	58%	5	42%	10	6	60%	4	40%
California State University, Dominguez Hills	004	13	10	77%	3	23%	12	9	75%	3	25%
California State University, Fresno	005	28	23	82%	5	18%	25	21	84%	4	16%
California State University, Fullerton	006	23	23	100%	1	4%	19	19	100%	0	0%
California State University, Hayward	007	9	6	67%	3	33%	4	2	50%	2	50%
California State University, Long Beach	008	61	57	93%	5	8%	56	53	95%	3	5%
California State University,	009	35	33	94%	3	9%	34	31	91%	3	9%

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STATE OF CALIFORNIA

DEPARTMENT OF CONSUMER AFFAIRS

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Los Angeles											
California State University, Northridge	010	24	21	88%	3	12%	21	18	86%	3	14%
California State University, Sacramento	011	21	20	95%	1	5%	20	19	95%	1	5%
California State University, San Bernardino	012	14	13	93%	1	7%	14	13	93%	1	7%
California State University, Stanislaus	013	12	10	83%	2	17%	9	9	100%	0	0%
Humboldt State University, Arcata	014	8	6	75%	2	25%	6	4	67%	2	33%
Loma Linda University, Orinda	125	4	4	100%	0	0%	3	3	100%	0	0%
Monterey Bay State University	018	9	8	89%	1	11%	6	5	83%	1	17%
OUT-OF-COUNTRY	400	2	1	50%	1	50%	1	1	100%	0	0%
Out-of-State	300	141	123	87%	18	13%	116	101	87%	15	13%
San Diego State University	015	18	17	94%	1	6%	18	17	94%	1	6%
San Francisco State University	016	5	4	80%	1	20%	3	3	100%	0	0%
San Jose State University	017	36	34	94%	3	8%	32	30	94%	2	6%
San Marcos University	019	6	6	100%	0	0%	6	6	100%	0	0%
UC, Berkeley	050	14	13	93%	1	7%	13	12	92%	1	8%
UC, Los Angeles	052	12	11	92%	1	8%	11	11	100%	0	0%
University of Southern California, Los Angeles	145	122	100	82%	23	19%	97	80	82%	17	18%
LCSW Law and Ethics TOTAL:		664	573	86%	91	14%	561	494	88%	67	12%
LCSW TOTAL:		1,207	922	76%	312	26%	910	781	86%	146	16%

LICENSE TYPE: LEP

EXAM: LEP Standard Written Exam

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STATE OF CALIFORNIA
DEPARTMENT OF CONSUMER AFFAIRS

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Alliant International University (aka CSPP)	112	2	1	50%	1	50%	2	1	50%	1	50%
Alliant International University (aka US International)	139	1	0	0%	1	100%	0	0		0	
Azusa Pacific University, Azusa	103	1	0	0%	1	100%	1	0	0%	1	100%
California Lutheran University, Thousand Oaks	108	1	1	100%	0	0%	1	1	100%	0	0%
California State University, Chico	003	2	2	100%	0	0%	2	2	100%	0	0%
California State University, Dominguez Hills	004	1	0	0%	1	100%	1	0	0%	1	100%
California State University, Hayward	007	1	1	100%	0	0%	1	1	100%	0	0%
California State University, Los Angeles	009	1	1	100%	0	0%	0	0		0	
California State University, Northridge	010	1	1	100%	0	0%	1	1	100%	0	0%
California State University, Sacramento	011	1	0	0%	1	100%	1	0	0%	1	100%
California State University, San Bernardino	012	1	0	0%	1	100%	1	0	0%	1	100%
Chapman University, Orange	113	1	0	0%	1	100%	0	0		0	
Fresno Pacific University	153	1	0	0%	1	100%	1	0	0%	1	100%
Loyola Marymount University, Los Angeles	126	2	2	100%	0	0%	2	2	100%	0	0%
National University	129	3	0	0%	3	100%	2	0	0%	2	100%
Out-of-State	300	7	5	71%	2	29%	5	4	80%	1	20%
San Francisco State University	016	1	1	100%	0	0%	1	1	100%	0	0%
St. Mary's College of CA, Moraga	136	1	0	0%	1	100%	1	0	0%	1	100%
UC, Berkeley	050	1	1	100%	0	0%	1	1	100%	0	0%
UC, Santa Barbara	056	1	1	100%	0	0%	1	1	100%	0	0%
LEP Standard Written Exam TOTAL:		31	17	55%	14	45%	25	15	60%	10	40%
LEP TOTAL:		31	17	55%	14	45%	25	15	60%	10	40%

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STATE OF CALIFORNIA
dca
DEPARTMENT OF CONSUMER AFFAIRS

LICENSE TYPE: LMFT

EXAM: LMFT Clinical Exam

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Alliant International University (aka CSPP)	112	1	0	0%	1	100%	1	0	0%	1	100%
Alliant International University (aka US International)	139	19	17	89%	2	11%	17	16	94%	1	6%
Antioch University, Los Angeles	241	34	28	82%	6	18%	26	25	96%	1	4%
Antioch University, San Francisco	242	1	0	0%	1	100%	1	0	0%	1	100%
Antioch University, Santa Barbara	243	10	9	90%	1	10%	7	7	100%	0	0%
Argosy University (aka American School of Prof. Psych.	204	36	15	42%	21	58%	19	10	53%	9	47%
Azusa Pacific University, Azusa	103	15	14	93%	1	7%	15	14	93%	1	7%
Bethel Theological Seminary	152	3	3	100%	0	0%	2	2	100%	0	0%
Brandman University	253	29	13	45%	16	55%	19	11	58%	8	42%
Calif. Polytechnic State University, San Luis Obispo - Cal Poly	001	4	4	100%	0	0%	4	4	100%	0	0%
California Baptist University, Riverside	105	23	16	70%	7	30%	14	12	86%	2	14%
California Institute of Integral Studies, S.F.	107	29	27	93%	2	7%	27	25	93%	2	7%
California Lutheran University, Thousand Oaks	108	7	5	71%	2	29%	7	5	71%	2	29%
California Southern University	246	2	1	50%	1	50%	2	1	50%	1	50%
California State Polytechnic University, Pomona	019	3	3	100%	0	0%	3	3	100%	0	0%
California State University, Bakersfield	002	5	5	100%	0	0%	4	4	100%	0	0%
California State University, Chico	003	1	1	100%	0	0%	0	0		0	
California State University, Dominguez Hills	004	7	5	71%	3	43%	5	2	40%	3	60%
California State University, Fresno	005	8	4	50%	4	50%	4	4	100%	0	0%
California State University, Fullerton	006	21	18	86%	3	14%	19	17	89%	2	11%

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS
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STATE OF CALIFORNIA
dca
DEPARTMENT OF CONSUMER AFFAIRS

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
California State University, Hayward	007	6	5	83%	1	17%	4	4	100%	0	0%
California State University, Long Beach	008	5	5	100%	0	0%	5	5	100%	0	0%
California State University, Los Angeles	009	5	5	100%	0	0%	4	4	100%	0	0%
California State University, Northridge	010	8	8	100%	0	0%	7	7	100%	0	0%
California State University, Sacramento	011	6	4	67%	2	33%	4	3	75%	1	25%
California State University, San Bernardino	012	3	2	67%	1	33%	3	2	67%	1	33%
California State University, Stanislaus	013	3	3	100%	0	0%	3	3	100%	0	0%
Capella University	260	1	1	100%	0	0%	0	0		0	
Chapman University, Orange	113	5	3	60%	2	40%	3	2	67%	1	33%
Dominican University of California	117	7	7	100%	0	0%	6	6	100%	0	0%
Eisner Institute for Professional Studies	250	2	2	100%	0	0%	2	2	100%	0	0%
Fresno Pacific Bibilical Seminary, Fresno	127	2	2	100%	0	0%	2	2	100%	0	0%
Fuller Theological Seminary, Pasadena	119	7	6	86%	1	14%	6	5	83%	1	17%
Golden Gate University	151	2	2	100%	0	0%	1	1	100%	0	0%
HIS University	247	1	0	0%	1	100%	0	0		0	
Holy Names University, Oakland	122	5	3	60%	2	40%	5	3	60%	2	40%
Hope International University	131	8	7	88%	1	12%	5	4	80%	1	20%
Humboldt State University, Arcata	014	2	1	50%	1	50%	1	1	100%	0	0%
John F. Kennedy University, Orinda	124	26	22	85%	4	15%	23	21	91%	2	9%
La Sierra University	252	1	1	100%	0	0%	1	1	100%	0	0%
Loma Linda University, Orinda	125	5	5	100%	0	0%	5	5	100%	0	0%
Loyola Marymount University, Los Angeles	126	4	4	100%	0	0%	4	4	100%	0	0%

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS
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DEPARTMENT OF CONSUMER AFFAIRS

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Mount St. Mary's University, Los Angeles	128	7	4	57%	3	43%	6	4	67%	2	33%
National University	129	38	23	61%	15	39%	20	18	90%	2	10%
New College of California, San Francisco	130	1	0	0%	1	100%	1	0	0%	1	100%
Northcentral University	256	3	3	100%	0	0%	2	2	100%	0	0%
Notre Dame de Namur University	116	10	8	80%	2	20%	10	8	80%	2	20%
OUT-OF-COUNTRY	400	2	1	50%	1	50%	1	1	100%	0	0%
Out-of-State	300	23	12	52%	11	48%	18	10	56%	8	44%
Pacific Oaks College, Pasadena	133	18	10	56%	8	44%	11	7	64%	4	36%
Pacifica Graduate Institute, Carpenteria	154	10	6	60%	4	40%	9	5	56%	4	44%
Palo Alto University	258	8	7	88%	1	12%	7	6	86%	1	14%
Pepperdine University, Malibu	135	26	20	77%	6	23%	21	18	86%	3	14%
Phillips Graduate Institute	106	25	20	80%	6	24%	18	17	94%	1	6%
POINT LOMA NAZARENE UNIVERSITY	261	1	1	100%	0	0%	1	1	100%	0	0%
Professional School of Psychology, Sacramento	214	1	1	100%	0	0%	1	1	100%	0	0%
San Diego State University	015	6	5	83%	1	17%	4	4	100%	0	0%
San Francisco State University	016	7	7	100%	0	0%	6	6	100%	0	0%
San Jose State University	017	3	3	100%	0	0%	3	3	100%	0	0%
Santa Clara University	144	12	11	92%	1	8%	12	11	92%	1	8%
Saybrook University	137	1	1	100%	0	0%	1	1	100%	0	0%
Simpson University	254	5	3	60%	2	40%	4	3	75%	1	25%
Sofia University, San Jose	155	1	1	100%	0	0%	0	0		0	
Sonoma State University	018	4	3	75%	1	25%	4	3	75%	1	25%
Southern California Seminary (aka Southern CA Bible College and Seminary)	237	1	0	0%	1	100%	1	0	0%	1	100%
St. Mary's College of CA, Moraga	136	4	4	100%	0	0%	3	3	100%	0	0%
The Chicago School of Professional Psychology at Los	251	8	6	75%	2	25%	6	5	83%	1	17%

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SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Angeles											
TOURO UNIVERSITY	262	2	1	50%	1	50%	2	1	50%	1	50%
Trinity College of Graduate Studies, Orange	201	2	0	0%	2	100%	1	0	0%	1	100%
University of La Verne, La Verne	140	7	4	57%	3	43%	5	4	80%	1	20%
University of Phoenix, Sacramento	238	3	2	67%	2	67%	1	0	0%	1	100%
University of Phoenix, San Diego	236	57	27	47%	31	54%	31	20	65%	11	35%
University of San Diego, San Diego	142	3	3	100%	0	0%	3	3	100%	0	0%
University of San Francisco, San Francisco	143	12	9	75%	3	25%	9	8	89%	1	11%
University of Southern California, Los Angeles	145	12	12	100%	0	0%	12	12	100%	0	0%
Vanguard University of Southern California	156	4	3	75%	1	25%	2	2	100%	0	0%
Western Seminary (Western Conservative Baptist Seminary)	232	7	5	71%	2	29%	7	5	71%	2	29%
Wright Institute, Berkeley	150	12	11	92%	1	8%	11	10	91%	1	9%
LMFT Clinical Exam TOTAL:		722	523	72%	199	28%	544	449	83%	95	17%

EXAM: LMFT Law and Ethics

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Alliant International University (aka CSPP)	112	1	1	100%	0	0%	1	1	100%	0	0%
Alliant International University (aka US International)	139	14	11	79%	3	21%	10	7	70%	3	30%
American Behavioral Studies Institute	235	1	0	0%	1	100%	0	0		0	
Antioch University, Los Angeles	241	18	17	94%	1	6%	15	15	100%	0	0%
Antioch University, Santa Barbara	243	2	1	50%	1	50%	2	1	50%	1	50%
Argosy University (aka American School of Prof. Psych.	204	11	3	27%	8	73%	3	1	33%	2	67%
Azusa Pacific University, Azusa	103	8	8	100%	1	12%	8	7	88%	1	12%

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Bethel Theological Seminary	152	1	1	100%	0	0%	1	1	100%	0	0%
Brandman University	253	20	13	65%	9	45%	11	7	64%	4	36%
Calif. Polytechnic State University, San Luis Obispo - Cal Poly	001	2	2	100%	0	0%	2	2	100%	0	0%
California Baptist University, Riverside	105	24	23	96%	1	4%	21	20	95%	1	5%
California Institute of Integral Studies, S.F.	107	11	12	109%	0	0%	9	9	100%	0	0%
California Lutheran University, Thousand Oaks	108	6	6	100%	0	0%	3	3	100%	0	0%
California Southern University	246	6	4	67%	2	33%	5	4	80%	1	20%
California State Polytechnic University, Pomona	019	2	1	50%	1	50%	1	1	100%	0	0%
California State University, Bakersfield	002	7	7	100%	0	0%	7	7	100%	0	0%
California State University, Chico	003	4	4	100%	0	0%	4	4	100%	0	0%
California State University, Dominguez Hills	004	3	3	100%	0	0%	2	2	100%	0	0%
California State University, Fresno	005	15	14	93%	1	7%	13	12	92%	1	8%
California State University, Fullerton	006	17	15	88%	2	12%	13	12	92%	1	8%
California State University, Hayward	007	5	5	100%	0	0%	5	5	100%	0	0%
California State University, Long Beach	008	4	3	75%	1	25%	3	3	100%	0	0%
California State University, Los Angeles	009	8	8	100%	0	0%	8	8	100%	0	0%
California State University, Northridge	010	5	4	80%	1	20%	4	4	100%	0	0%
California State University, Sacramento	011	2	1	50%	1	50%	1	1	100%	0	0%
California State University, San Bernardino	012	1	1	100%	0	0%	1	1	100%	0	0%
California State University, Stanislaus	013	1	1	100%	0	0%	1	1	100%	0	0%

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SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Cambridge University	265	3	1	33%	2	67%	3	1	33%	2	67%
Chapman University, Orange	113	7	7	100%	0	0%	6	6	100%	0	0%
Concordia University	268	1	1	100%	0	0%	1	1	100%	0	0%
Dominican University of California	117	2	0	0%	2	100%	2	0	0%	2	100%
Fresno Pacific University	153	3	3	100%	0	0%	3	3	100%	0	0%
Fuller Theological Seminary, Pasadena	119	7	7	100%	0	0%	6	6	100%	0	0%
Hope International University	131	6	5	83%	1	17%	6	5	83%	1	17%
John F. Kennedy University, Orinda	124	14	10	71%	4	29%	9	8	89%	1	11%
Loma Linda University, Orinda	125	1	1	100%	0	0%	1	1	100%	0	0%
Loyola Marymount University, Los Angeles	126	6	6	100%	0	0%	4	4	100%	0	0%
Mount St. Mary's University, Los Angeles	128	3	1	33%	2	67%	1	1	100%	0	0%
National University	129	21	13	62%	8	38%	12	10	83%	2	17%
Northcentral University	256	3	3	100%	0	0%	2	2	100%	0	0%
Notre Dame de Namur University	116	4	4	100%	0	0%	4	4	100%	0	0%
Out-of-State	300	22	21	95%	1	5%	18	17	94%	1	6%
Pacific Oaks College, Pasadena	133	8	6	75%	3	38%	7	5	71%	2	29%
Pacifica Graduate Institute, Carpenteria	154	10	5	50%	5	50%	8	5	62%	3	38%
Palo Alto University	258	3	3	100%	0	0%	2	2	100%	0	0%
Pepperdine University, Malibu	135	19	15	79%	4	21%	19	15	79%	4	21%
Phillips Graduate Institute	106	13	12	92%	2	15%	11	9	82%	2	18%
POINT LOMA NAZARENE UNIVERSITY	261	1	0	0%	1	100%	1	0	0%	1	100%
San Diego State University	015	7	7	100%	0	0%	6	6	100%	0	0%
San Francisco State University	016	7	6	86%	1	14%	6	6	100%	0	0%
San Jose State University	017	2	2	100%	0	0%	2	2	100%	0	0%
Santa Clara University	144	5	5	100%	0	0%	4	4	100%	0	0%
Sofia University, San Jose	155	1	1	100%	0	0%	0	0		0	

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Sonoma State University	018	4	4	100%	0	0%	4	4	100%	0	0%
Southern California Seminary (aka Southern CA Bible College and Seminary)	237	1	0	0%	1	100%	1	0	0%	1	100%
St. Mary's College of CA, Moraga	136	2	3	150%	0	0%	1	1	100%	0	0%
The Chicago School of Professional Psychology at Los Angeles	251	2	1	50%	1	50%	1	0	0%	1	100%
TOURO UNIVERSITY	262	4	3	75%	1	25%	4	3	75%	1	25%
University of La Verne, La Verne	140	1	1	100%	0	0%	1	1	100%	0	0%
University of Phoenix, Sacramento	238	1	1	100%	0	0%	1	1	100%	0	0%
University of Phoenix, San Diego	236	29	17	59%	12	41%	9	5	56%	4	44%
University of San Diego, San Diego	142	10	10	100%	0	0%	10	10	100%	0	0%
University of San Francisco, San Francisco	143	11	9	82%	2	18%	11	9	82%	2	18%
University of Southern California, Los Angeles	145	5	4	80%	1	20%	5	4	80%	1	20%
University of the West	255	1	1	100%	0	0%	1	1	100%	0	0%
Vanguard University of Southern California	156	7	7	100%	0	0%	6	6	100%	0	0%
Western Seminary (Western Conservative Baptist Seminary)	232	11	11	100%	0	0%	9	9	100%	0	0%
Wright Institute, Berkeley	150	6	6	100%	0	0%	6	6	100%	0	0%
LMFT Law and Ethics TOTAL:		480	392	82%	88	18%	368	322	88%	46	12%
LMFT TOTAL:		1,181	915	77%	287	24%	912	771	85%	141	15%

LICENSE TYPE: LPCC

EXAM: LPCC Law and Ethics

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Alliant International University (aka CSPP)	112	1	0	0%	1	100%	0	0		0	

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DEPARTMENT OF CONSUMER AFFAIRS

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Antioch University, Santa Barbara	243	1	1	100%	0	0%	1	1	100%	0	0%
Azusa Pacific University, Azusa	103	14	10	71%	5	36%	10	8	80%	2	20%
Brandman University	253	4	4	100%	0	0%	3	3	100%	0	0%
California Baptist University, Riverside	105	14	11	79%	3	21%	14	11	79%	3	21%
California Southern University	246	5	4	80%	1	20%	3	3	100%	0	0%
California State University, Bakersfield	002	1	1	100%	0	0%	1	1	100%	0	0%
California State University, Fresno	005	5	1	20%	4	80%	3	1	33%	2	67%
California State University, Fullerton	006	5	5	100%	0	0%	5	5	100%	0	0%
California State University, Hayward	007	1	1	100%	0	0%	1	1	100%	0	0%
California State University, Long Beach	008	1	1	100%	0	0%	1	1	100%	0	0%
California State University, Los Angeles	009	3	3	100%	0	0%	3	3	100%	0	0%
California State University, Northridge	010	1	1	100%	0	0%	1	1	100%	0	0%
California State University, Sacramento	011	3	3	100%	0	0%	1	1	100%	0	0%
California State University, San Bernardino	012	3	3	100%	1	33%	3	2	67%	1	33%
California State University, Stanislaus	013	2	2	100%	0	0%	2	2	100%	0	0%
Capella University	260	1	1	100%	0	0%	0	0		0	
Chapman University, Orange	113	1	1	100%	0	0%	1	1	100%	0	0%
Concordia University	268	2	2	100%	0	0%	2	2	100%	0	0%
Fuller Theological Seminary, Pasadena	119	1	1	100%	0	0%	1	1	100%	0	0%
Holy Names University, Oakland	122	1	1	100%	0	0%	0	0		0	
John F. Kennedy University, Orinda	124	4	4	100%	0	0%	2	2	100%	0	0%
Loma Linda University, Orinda	125	3	3	100%	0	0%	2	2	100%	0	0%

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SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Loyola Marymount University, Los Angeles	126	6	4	67%	2	33%	2	2	100%	0	0%
National University	129	3	2	67%	1	33%	3	2	67%	1	33%
Notre Dame de Namur University	116	1	1	100%	0	0%	1	1	100%	0	0%
Out-of-State	300	79	65	82%	15	19%	67	57	85%	10	15%
Pacific Graduate School of Psychology, Palo Alto	149	1	1	100%	0	0%	1	1	100%	0	0%
Pacific Oaks College, Pasadena	133	1	1	100%	0	0%	1	1	100%	0	0%
Pacifica Graduate Institute, Carpenteria	154	1	1	100%	0	0%	0	0		0	
Palo Alto University	258	4	3	75%	1	25%	1	1	100%	0	0%
Pepperdine University, Malibu	135	6	5	83%	1	17%	6	5	83%	1	17%
Phillips Graduate Institute	106	1	1	100%	0	0%	1	1	100%	0	0%
San Diego State University	015	2	2	100%	0	0%	1	1	100%	0	0%
San Francisco State University	016	1	1	100%	0	0%	1	1	100%	0	0%
San Jose State University	017	1	1	100%	0	0%	1	1	100%	0	0%
St. Mary's College of CA, Moraga	136	2	2	100%	0	0%	1	1	100%	0	0%
The Chicago School of Professional Psychology at Los Angeles	251	1	0	0%	1	100%	1	0	0%	1	100%
TOURA UNIVERSITY	262	1	1	100%	0	0%	1	1	100%	0	0%
University of La Verne, La Verne	140	3	1	33%	2	67%	2	0	0%	2	100%
University of Phoenix, San Diego	236	3	1	33%	2	67%	3	1	33%	2	67%
University of Redlands	259	3	3	100%	0	0%	2	2	100%	0	0%
University of San Diego, San Diego	142	8	7	88%	1	12%	7	7	100%	0	0%
University of San Francisco, San Francisco	143	10	10	100%	0	0%	10	10	100%	0	0%
Vanguard University of Southern California	156	1	1	100%	0	0%	1	1	100%	0	0%
Western Seminary (Western Conservative Baptist Seminary)	232	2	1	50%	1	50%	2	1	50%	1	50%
Wright Institute, Berkeley	150	1	1	100%	0	0%	1	1	100%	0	0%
LPCC Law and Ethics TOTAL:		222	180	81%	42	19%	177	151	85%	26	15%

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EXAM: NCMHCE Exam

SCHOOL		APPLICANTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Alliant International University (aka CSPP)	112	1	0	0%	1	100%	1	0	0%	1	100%
Azusa Pacific University, Azusa	103	1	1	100%	0	0%	1	1	100%	0	0%
Brandman University	253	1	1	100%	0	0%	1	1	100%	0	0%
California State University, Fresno	005	2	0	0%	2	100%	0	0		0	
California State University, Fullerton	006	2	1	50%	1	50%	2	1	50%	1	50%
California State University, San Bernardino	012	2	2	100%	0	0%	2	2	100%	0	0%
John F. Kennedy University, Orinda	124	1	0	0%	1	100%	1	0	0%	1	100%
Loyola Marymount University, Los Angeles	126	2	0	0%	2	100%	1	0	0%	1	100%
National University	129	1	1	100%	0	0%	0	0		0	
Out-of-State	300	18	16	89%	2	11%	11	10	91%	1	9%
Palo Alto University	258	2	1	50%	1	50%	2	1	50%	1	50%
Pepperdine University, Malibu	135	7	5	71%	2	29%	4	3	75%	1	25%
San Diego State University	015	2	0	0%	2	100%	1	0	0%	1	100%
Sonoma State University	018	1	1	100%	0	0%	1	1	100%	0	0%
St. Mary's College of CA, Moraga	136	1	1	100%	0	0%	1	1	100%	0	0%
The Chicago School of Professional Psychology at Los Angeles	251	1	1	100%	0	0%	1	1	100%	0	0%
University of La Verne, La Verne	140	1	1	100%	0	0%	0	0		0	
University of Redlands	259	1	1	100%	0	0%	0	0		0	
University of San Diego, San Diego	142	3	3	100%	0	0%	2	2	100%	0	0%
NCMHCE Exam TOTAL:		50	36	72%	14	28%	32	24	75%	8	25%
LPCC TOTAL:		269	216	80%	56	21%	209	175	84%	34	16%
GRAND TOTAL FOR REPORT:		2,637	2,070	78%	669	25%	2,010	1,742	87%	331	16%