

(approved April 25, 2003)

**BOARD OF BEHAVIORAL SCIENCES
CONSUMER SERVICES/CONSUMER PROTECTION COMMITTEE
MEETING MINUTES**

FEBRUARY 20, 2003

**HOLIDAY INN ON THE BAY
1355 NORTH HARBOR DRIVE
SAN DIEGO, CA**

MEMBERS PRESENT

Howard Stein, Public Member, Committee Chair
Catherine Kay, Public Member
Glynis Morrow, Public Member
Roberto Quiroz, Public Member

MEMBERS ABSENT

STAFF PRESENT

Sherry Mehl, Executive Officer
Anita Scuri, Legal Counsel
Julie McAuliffe, Administrative Analyst

GUEST LIST ON FILE

The meeting was called to order at approximately 9:35 a.m.

1. APPROVAL OF MINUTES

CATHERINE KAY MOVED, ROBERTO QUIROZ SECONDED, AND THE COMMITTEE CONCURRED TO APPROVE THE NOVEMBER 14, 2002 MINUTES.

2. ENFORCEMENT STATISTICS

The statistics were reviewed by the Committee. Since the implementation of the law that requires licensees and registrants to notify the Board of a conviction subsequent to their last renewal, the Board has received hundreds of renewals that indicate a criminal conviction. Once received, Board staff enters them into our computer system and the system categorizes them as complaints. This has resulted in an increase in the number of complaints received. The majority of these are cleared as the individual has checked the wrong box on their renewal notice and staff will then close the complaint. Staff will begin the process of backing all of these types of reporting off of the complaint statistics to obtain an accurate count of actual complaints.

Ms. Kay questioned the investigation statistics. Ms. Mehl explained the Division of Investigation (DOI) is very short staffed and Board staff has started to perform more in

house investigations of violations. In addition, citations can be issued without going to DOI. Ms. Mehl stated that there is no enforcement backlog and there are no current problems with accusations being filed.

3. REVIEW AND APPROVAL OF 2003 STRATEGIC PLAN

The Committee reviewed their goal and objectives and did not recommend any changes.

ROBERTO QUIROZ MOVED, GLYNIS MORROW SECONDED, AND THE COMMITTEE CONCURRED TO ADOPT THE STRATEGIC PLAN.

4. USE OF PROFESSIONAL TITLES BY MARRIAGE AND FAMILY THERAPISTS, LICENSED EDUCATIONAL PSYCHOLOGISTS, AND LICENSED CLINICAL SOCIAL WORKERS

Dr. Stein stated that he had requested that this issue be discussed. The Committee reviewed the materials that were provided which included an Attorney General opinion and our Advertising Guidelines. After discussion, the Committee concurred that they had a better understanding on the use of professional titles and the materials provided were clear on the use of professional titles.

The meeting adjourned at approximately 9:55 a.m.