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**To:** Committee Members **Date:** June 17, 2021

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Legislative Manager

Subject: Potential Survey Questions Related to Telehealth for School

**Programs, Supervisors, and Trainees** 

At the last Telehealth Committee meeting, Committee members and stakeholders expressed a desire to survey school programs, supervisors, and trainees to obtain feedback regarding their experiences with providing services to clients via telehealth, supervision via videoconferencing, and topics related to telehealth where further training may be needed.

Staff has compiled a list of potential survey questions for school programs, supervisors, and trainees, respectively. Based on today's discussion, staff recommends that Committee members and stakeholders review the questions (**Attachment A**) and determine if any additional questions should be added. Staff will then compile the questions and solicit survey responses from these groups.

**Attachment A:** Proposed Telehealth Survey Questions

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# Attachment A Proposed Telehealth Survey Questions

## **School Program Survey**

- **1.** Please indicate the type of license your program's degree is preparing its graduates for (LMFT/LPCC/LCSW).
- 2. Does your school offer coursework and/or training for delivery of mental health services to clients via telehealth?
  - **a.** If yes, please indicate estimated hours of coverage:
  - **b.** If yes, please indicate topics related to telehealth that are covered:
  - **c.** Is this coursework required, or optional?
- **3.** If the Board were to require training for delivery of mental health services via telehealth, what topics should be covered so that registrants and licensees are prepared to practice safely and effectively?
- **4.** Does your school permit supervision of trainees via videoconferencing? Please describe the circumstances in which it is allowed.
- 5. Do you believe supervision of trainees via videoconferencing should be allowed more widely (i.e. allowed in all settings, not just in exempt settings as is allowed currently?) In what circumstances, if any do you believe it can be done effectively?
- **6.** The board currently requires a prescribed number of hours of "face-to-face" supervised counseling experience as part of practicum for its LMFT and LPCC applicants. Historically, this has been interpreted to mean in person counseling, although with telehealth becoming more common, it could also be interpreted to include videoconferencing.
  - **a.** Does your school currently allow any of your practicum counseling experience to be done via videoconferencing?
  - **b.** What are your thoughts on allowing a portion or all of the required practicum counseling experience to be done via videoconferencing?
- **7.** Do you have any additional comments?

### **Supervisor Survey**

- **1.** Please indicate the type of license(s) your supervisees are planning on pursuing (LMFT/LPCC/LCSW)
- 2. Do your supervisees provide mental health services to clients via telehealth?
- **3.** If coursework regarding providing services to clients via telehealth were required, what topics would you like to see covered to maximize your supervisees' preparedness for the task?
- 4. Have you supervised associates and/or trainees via videoconferencing?
- **5.** If you have supervised via videoconferencing, do you feel it was as effective as in-person supervision? Please explain.
- **6.** Do you feel supervision via videoconferencing should be allowed in all settings? (Right now, it is just allowed in exempt settings.) Do you feel it is appropriate for both associates AND trainees, or only associates? Please explain.
- 7. Do you believe supervision via videoconferencing should be allowed for all required supervisor contact hours? Or should only a limited amount of supervision via videoconferencing be allowed? If limited, what do you feel is an appropriate amount and why?
- **8.** Would a Board-required training regarding supervision via videoconferencing for all supervisors be helpful? If yes, what topics should be covered?
- **9.** Do you have any additional comments?

#### **Trainee Survey**

- 1. Please indicate the type of license you plan on pursuing after graduation from your master's degree program (LMFT/LPCC/LCSW)
- **2.** As a trainee, do you provide mental health services to clients via telehealth?
- **3.** Does your school provide you with coursework or training specific to providing services to clients via telehealth, so that you are prepared to do so? Do you feel that you received the coursework or training you needed to be prepared to provide services under supervision?
- **4.** If coursework regarding providing services to clients via telehealth were required, what topics would you like to see covered to maximize your preparedness for the task?
- **5.** As a trainee, does your school permit you and your supervisor to meet via videoconferencing?
  - **a.** If so, what percentage of the time do you meet with your supervisor via videoconferencing?
  - **b.** If so, do you feel supervision via videoconferencing is as effective as in-person supervision?
- **6.** Do you believe specifically allowing supervision via videoconference would provide trainees with any benefits? Please explain.
- **7.** Do you believe allowing supervision via videoconferencing could be problematic in any way? Please explain.
- **8.** If a percentage of supervision were to be allowed via videoconferencing, what percentage do you think would be most beneficial and why?
- **9.** Do you have any additional comments?