



1625 North Market Blvd., Suite S-200 Sacramento, CA 95834 (916) 574-7830, (916) 574-8625 Fax www.bbs.ca.gov

To: Board Members Date: October 26, 2021

From: Steve Sodergren Telephone: (916) 574-7847

Executive Officer

Subject: Enforcement Report

ENFORCEMENT DATA FY 2021/2022

	1 st	2 nd	3 rd	4 th	TOTAL
	Quarter	Quarter	Quarter	Quarter	TOTAL
Consumer Complaints	401	-	1	-	401
Criminal Convictions	357	-	ı	-	357
Cases Closed	519	-	-	-	519
Referred to Attorney General	20	-	-	-	20
Cases Pending at Attorney General	69	-	-	-	69
Accusations Filed	12	-	-	-	12
Statement of Issues Filed	1	-	-	-	1
Citations Issued	9	-	-	-	9
Final Disciplinary Orders	24	-	•	-	24
	AVERAGE NUMBER OF DAYS				
Average Number of Days to Complete Formal Discipline *	528	-	-	-	-
Average Number of Days a Case is at Attorney General **	381	-	-	-	-
Average Number of Days to Complete Board Investigations	36	-	-	-	-

^{*}This statistic is measured by the average number of days to complete the Enforcement process for cases investigated and transmitted to the AG's Office for formal discipline within the reference period. The DCA Performance Measure to complete Formal Discipline is 540 days.

^{**}This statistic is measured from the date the Board refers the matter to the Attorney General's to the date the case is complete.

CONTINUING EDUCATION AUDITS

Due to the current Continuing Education waiver, Continuing Education audits are currently suspended.