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То:	Board Members	Date:	February 5, 2022
From:	Steve Sodergren Executive Officer	Telephone:	(916) 574-7847

## Subject: Enforcement Report – FY 2021-2022

	1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	4 <sup>th</sup>	TOTAL
	Quarter	Quarter	Quarter	Quarter	IUIAL
Consumer Complaints	401	443	-	-	844
Criminal Convictions	357	352	-	-	709
Cases Closed	519	653	-	-	1172
Referred to Attorney General	20	11	-	-	31
Cases Pending at Attorney	69	52	-	-	-
General					
Accusations Filed	12	8	-	-	20
Statement of Issues Filed	1	1	-	-	2
Citations Issued	9	5	-	-	14
Final Disciplinary Orders	24	9	-	-	33
					AVRG.
Average Number of Days to Complete Formal Discipline *	528	472	-	-	500
Average Number of Days a Case is at Attorney General **	381	373	-	-	377
Average Number of Days to Complete Board Investigations	36	30	-	-	33

\*This statistic is measured by the average number of days to complete the Enforcement process for cases investigated and transmitted to the AG's Office for formal discipline within the reference period. The DCA Performance Measure to complete Formal Discipline is 540 days.

\*\*This statistic is measured from the date the Board refers the matter to the Attorney General's to the date the case is complete.