



Board of Behavioral Sciences

Memo

1625 North Market Blvd., Suite S-200
Sacramento, CA 95834
(916) 574-7830, (916) 574-8625 Fax
www.bbs.ca.gov

To: Committee Members

Date: February 25, 2022

From: Steve Sodergren
Executive Officer

Telephone: (916) 574-7904

Subject: Telehealth Best Practice Guidance Document

During the last committee meeting on January 28, 2022 a discussion was conducted concerning the allowable telehealth locations of pre-licensees. To assist employers and supervisors in making decisions regarding a pre-licensure's use telehealth and tele-supervision, the committee directed staff to draft a guidance document that would clarify telehealth expectations of employees.

Staff has listed the following main topics that the telehealth best practice guidance document will address. This document will highlight considerations that an employer/supervisor should take when:

- Assessing whether a setting is appropriate for the pre-licensure.
- Assessing whether a pre-licensure's employment status is appropriate.
- Assessing whether telehealth is appropriate for a pre-licensure, including which modes of telehealth are appropriate.
- Assessing whether tele-supervision is appropriate for a pre-licensure.
- Establishing consent forms in regards to telehealth.
- Assuring the security and confidentiality of client communications.
- Ensuring a remote-working employee is provided with the necessary equipment and supplies.

Recommendation

Conduct an open discussion to determine if additional topics should be included in the guidance document. Direct staff to proceed with drafting the document, including consulting with subject matter experts, as necessary.