



1625 North Market Blvd., Suite S-200 Sacramento, CA 95834 (916) 574-7830, (916) 574-8625 Fax www.bbs.ca.gov

To: Board Members **Date:** October 26, 2022

From: Steve Sodergren

Executive Officer

Subject: Enforcement Report

CONSUMER & CRIMINAL COMPLAINTS

	1 st	2 nd	3 rd	4 th	TOTAL
	Quarter	Quarter	Quarter	Quarter	
Consumer Complaints	485				485
Criminal Convictions	236				236
Cases Closed	494				494
Referred to Attorney General	24				24
Cases Pending at Attorney	63				-
General					
Accusations Filed	12				12
Statement of Issues Filed	1				1
Citations Issued	4				4
Final Disciplinary Orders	7				7
					AVRG.
Average Number of Days to Complete Formal Discipline*	503				503
Average Number of Days a Case is at Attorney General**	344				344
Average Number of Days to Complete Board Investigations	38				38

^{*}This statistic is measured by the average number of days to complete the enforcement process for cases investigated and transmitted to the AG's Office for formal discipline within the reference period. The DCA Performance Measure to complete formal discipline is 540 days.

^{**}This statistic is measured from the date the Board refers the matter to the AG's Office to the date the case is complete.

DISCIPLINE & PROBATION

Petitions Received July 1, 2022, through September 30, 2022:

Modification and Early Termination	10
Reinstatement	0
Ineligible/withdrawn	1

To ensure petitions are heard timely, staff have sent petitions that are facing an extended waiting period to the Office of Administrative Hearings (OAH) to be heard by an Administrative Law Judge (ALJ). Currently, there is no backlog of petitions. Board staff will continue to evaluate whether to send a petition to OAH depending on volumes and time constraints.

Currently there is a total of 160 registrants and/or licensees on probation. A total of 14 registrants and/or licensees' probation has been tolled. Board staff will be working towards reports that will provide more comprehensive data relating to the Board's probation program.