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To: Board Members Date: January 24, 2023

From: Steve Sodergren

Executive Officer

Subject: Enforcement Report

CONSUMER & CRIMINAL COMPLAINTS

	1 st	2 nd	3 rd	4 th	TOTAL
	Quarter	Quarter	Quarter	Quarter	
Consumer Complaints	485	464			949
Criminal Convictions	236	317			553
Cases Closed	494	617			1111
Referred to Attorney General	24	31			55
Cases Pending at Attorney	63	68			-
General					
Accusations Filed	12	14			26
Statement of Issues Filed	1	4			5
Citations Issued	4	7			11
Final Disciplinary Orders	7	12			19
					AVRG.
Average Number of Days to Complete Formal Discipline*	503	422			463
Average Number of Days a Case is at Attorney General**	344	252			298
Average Number of Days to Complete Board Investigations	38	38			38

^{*}This statistic is measured by the average number of days to complete the enforcement process for cases investigated and transmitted to the AG's Office for formal discipline within the reference period. The DCA Performance Measure to complete formal discipline is 540 days.

^{**}This statistic is measured from the date the Board refers the matter to the AG's Office to the date the case is complete.

DISCIPLINE & PROBATION

Petitions Received October 1, 2022, through December 31, 2022:

Modification and Early Termination	4
Reinstatement	1
Ineligible/withdrawn	2

Four petitioners will be heard next month at the February Board Meeting. The Petition for Reinstatement has been forwarded to the Office of Administrative Hearings and will be heard by an Administrative Law Judge. Board staff are working diligently to ensure that no backlog occurs and will continue to handle these in the best interest of the petitioners.