



1625 North Market Blvd., Suite S-200 Sacramento, CA 95834 (916) 574-7830, (916) 574-8625 Fax www.bbs.ca.gov

To: Board Members **Date:** August 11, 2023

From: Steve Sodergren

Executive Officer

Subject: Enforcement Report

CONSUMER & CRIMINAL COMPLAINTS

	1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	TOTAL
Consumer Complaints	485	464	467	496	1912
Criminal Convictions	236	317	294	158	1005
Cases Closed	494	617	588	531	2230
Referred to Attorney General	24	31	39	29	123
Cases Pending at Attorney	63	68	93	103	-
General					
Accusations Filed	12	14	18	21	65
Statement of Issues Filed	1	4	4	9	18
Citations Issued	4	7	3	1	15
Final Disciplinary Orders	7	12	26	20	65
					AVRG.
Average Number of Days to Complete Formal Discipline*	503	422	413	369	427
Average Number of Days a Case is at Attorney General**	344	252	262	244	276
Average Number of Days to Complete Board Investigations	38	38	49	53	45

^{*}This statistic is measured by the average number of days to complete the enforcement process for cases investigated and transmitted to the Attorney General's (AG) Office for formal discipline within the reference period. The DCA Performance Measure to complete formal discipline is 540 days.

^{**}This statistic is measured from the date the Board refers the matter to the AG's Office to the date the case is complete.

PETITIONS RECEIVED APRIL 1 – JUNE 30

Modification and Early Termination	5
Reinstatement	2
Ineligible/withdrawn	0

Three petitioners seeking early termination will be heard at the August Board Meeting. Of the five petitioners for early termination, two of the petitions were received in mid to late June. We will work diligently to ensure we do not have a backlog and these petitions are heard timely.

The Petition for Reinstatement case is being transmitted to the Office of the Attorney General (OAG) to be heard by an Administrative Law Judge.