



Board of Behavioral Sciences

Memo

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To: Board Members

Date: April 28, 2025

From: Steve Sodergren
Executive Officer

Subject: Executive Officer Report

BUDGET UPATE

The Board's budget for fiscal year (FY) 2024-25 is \$14,061,000. Based on the information available to the Board, expenditures to date are \$8,862,025.

- | | |
|----------------------------------|----------------------|
| • Personal Services | \$4,948,262 (35.19%) |
| • Operating Expenses & Equipment | \$2,719,811 (19.34%) |
| • Enforcement | \$674,731 (4.80%) |
| • Exams | \$519,221 (3.69%) |

The Board's Fund Condition for FY 2024-25 currently reflects a reserve of 18.7 months.
Attachment A: BBS Fund Condition

PERSONNEL UPDATE

PROMOTIONS/NEW EMPLOYEES

LCSW & LPCC Licensing Unit

Management Services Technician (MST): Licensing Support

Pratikshya Baral has accepted a Limited Term promotion as the Licensing Support Technician with the Board. Pratikshya's first day in this position was on April 18, 2025.

LMFT & LEP Licensing Unit

Staff Services Analyst (SSA): Licensing Analyst

Whitney MacLean has accepted a promotion as the Licensing Analyst with the Board. Whitney's first day in this position was on March 3, 2025.

Registration Unit

MST: Registration Evaluator

Priscilla Sazo has accepted a Limited Term promotion as the Registration Evaluator with the Board. Priscilla's first day in this position was on March 20, 2025.

Examination & Cashiering Unit

Staff Services Manager I: Examination & Cashiering Manager

Dawn Herrera has accepted a promotion as the Examination & Cashiering Manager with the Board. Dawn's first day in this position was on March 3, 2025.

MST: Exam Technician

Sabrina Guerra-Anderson has accepted a position as the Exam Technician with the Board. Sabrina's first day in this position will be on May 1, 2025.

DEPARTURES

Criminal Convictions Unit

SSA: Enforcement Analyst

Angelic Boutris transferred to another Board within DCA. Angelic's last day with the Board was on March 7, 2025.

Administration Unit

Office Assistant (OA)

Portia Hillman has retired from the Board. Portia's last day with the Board was on February 28, 2025.

PERSONNEL REQUESTS

Associate Governmental Program Analyst (AGPA), Limited-Term: Enforcement Analyst

The Board has requested to create a new limited-term position.

Office Technician (OT): Administrative Support

The Board has requested to reclass an Office Assistant to an Office Technician.

VACANCIES

The Board currently has four (4) vacancies.

Administration Unit

AGPA: Budget Analyst

The Board is in the process of reviewing applications for this position.

Criminal Convictions Unit

SSA: Enforcement Analyst

The Board is in process of scheduling interviews for this position.

Consumer Complaint & Investigation Unit

OT: Enforcement Technician

The Board is in the process of receiving applications for this position.

Examination & Cashiering Unit

OT: Cashier

The Board is in the process of receiving applications for this position.

LICENSING UPDATE

POPULATION

A total of 3,921 new registration/licenses were issued in the third quarter of fiscal year (FY) 2024/2025. As of April 11, 2025, the Board has 151,854 registrants/licensees which is an approximate 3% gain since the first quarter of FY 2024/2025. This figure includes all licenses that have been issued and that are current and/or eligible to renew.

In the third quarter of FY 2024/25 the Board received 415 supervisor certifications. As of April 11, 2025 the Board's supervisor population is 14,751.

Attachment B1: BBS Population Report

APPLICATIONS RECEIVED/APPROVED (FY 2024-25)

Overall, in the third quarter of FY 2024/25, the Board received approximately 11% more applications than were received in the second quarter of FY 2024/2025.

Attachment B2: Licensing Applications Received/Processing Times

PROCESSING TIMES

Registrant application processing times, measured in days, decreased in the third quarter of FY 2024/25 (AMFT: 28, ASW: 17, APCC: 44). Additionally, there was a

decrease in processing times for all applications for licensure in the third quarter of FY 2024/25 (LMFT: 59, LCSW: 66, LPCC:44).

Attachment B2: Licensing Applications Received/Processing Times

ADMINISTRATION APPLICATIONS RECEIVED

Overall, in the third quarter of FY 2024/25, the Board received approximately 13% more applications than were received in the third quarter of FY 2024/2025.

Attachment B3: Administration Applications Received

Attachment B4: Renewal Applications Received

EXAMINATION UPDATE

EXAMINATION PASS RATES

A total of 5,970 exams were administered in the third quarter of FY 2024/2025. This represents an approximate 4.75% decrease in exam administrations from the second quarter of FY 2024/2025.

Attachment C1: Exam Pass Rate Report

Attachment C2: Exam School Report 2nd Quarter FY 2024-2025.

EXAMINATION DEVELOPMENT

Seven examination workshops were conducted between January 1, 2025 through March 31, 2025. Of these workshops, five were in-person and two were remote.

The in-person workshops were the LEP written exam construction, LEP written item writing, LMFT clinical exam construction, LMFT law and ethics item writing, and the LPCC law and ethics exam construction.

The remote workshops were the LMFT clinical item writing and the LMFT law and ethics item review.

Board staff continues to work with OPES on recruiting subject matter experts (SME) for the various Board administered exams.

LPCC LAW AND ETHICS EXAMINATION

The LPCC law and ethics examination publication effective February 1, 2025 was submitted to Pearson Vue with an incorrect passing score. The Office of Professional Services (OPES) discovered the error upon reviewing the pass/fail results on the exam.

OPES worked with the Board and Pearson Vue to correct the error. The correct pass

result was provided to Pearson Vue and Pearson Vue recalculated the scores on exams taken. Of the 77 LPCC law and ethics exams taken between February 1, 2025 and February 19, 2025, 44 exams remained a fail and 33 were changed to a pass result. All affected candidates were notified by e-mail.

With the LPCC law and ethics exams taken on or after February 20, 2025, the correct exam score was in place and no further adjustments needed.

ASWB

ASWB completed the vendor change from PSI to Pearson and candidates began scheduling with Pearson Vue beginning March 31, 2025.

With the vendor change, ASWB implemented a testing procedure change. This change will allow candidates to schedule a timed break. Candidates will be informed of the break options prior to the beginning of the exam.

At the completion of 85-questions, candidates will have the opportunity to schedule a timed break or proceed with the examination. For candidates who choose to continue with the exam, they will have the opportunity to review any part of the exam as time permits.

For candidates who opt for the timed break, they will need to acknowledge the timed break and the inability to go back to review the first 85-questions. They can review any part of the 85-questions prior to acknowledgment. After the timed break, the candidate completes and reviews the second half of the exam.

PEARSON VUE

Pearson Vue restructured their program managers, and we have been assigned a new program manager. Pearson Vue and the program manager continue to respond timely to questions and concerns.

STAFF CHANGES

Mary Coto, accommodations liaison, retired December 31, 2024. Interviews have been held for her replacement. We anticipate the position to be filled in May 2025. In the meantime, the examination staff continue to cover the desk.

Cynthi Burnett, manager, retired January 31, 2025. Effective March 17, 2025, Dawn Herrera is the Cashiering and Examination Units Manager. This is an internal promotion for Dawn as she was previously the board's budget analyst.

ENFORCEMENT UPDATE

In the third quarter of FY 2024/2025, the Board received 634 consumer complaints and 196 criminal convictions. Additionally, 479 cases were closed and 13 were referred to the office of the Attorney General. Currently, the average number of days to complete formal discipline is 503 days, the average number of days a case is at the Attorney General's office is 314 days, and the average number of days to complete a Board investigation is 82 days.

During the second quarter of FY 2024/2025, the Board received 4 petitions for modifications or early termination of probation and one petition for reinstatement.

Attachment D: Consumer Complaint and Conviction Report

EDUCATION AND OUTREACH

SOCIAL MEDIA ENGAGEMENT

SOCIAL MEDIA ENGAGEMENT (3rd QTR FY 2024-2025)				
	REACH	VISITS	FOLLOWS	FOLLOWERS
Facebook	30,500	77,400	1,100	35,218
Instagram	16,100	14,500	1,600	16,481
Reach: how many people that have interacted with content				
Visits: number of times a Facebook/Instagram page has been visited				
Follows: number of people that began following the Board's page				

OUTREACH EVENTS

During the third quarter of FY 2024/2025, Board staff conducted 15 outreach events. Staff have been encouraging stakeholder and organizations to submit request for outreach by emailing www.bbs.outreach@dca.ca.gov.

Attachment E: Outreach Event Report

PUBLICATIONS

The Board has developed a guidance document titled "Understanding AB 1955: Support Academic Futures and Equality for Today's Youth (SAFETY) Act." This document provides a general overview of the provisions enacted through AB 1955 (Ward), which took effect on January 1, 2025. It will be available on the Board's website and shared via the Board's social media platforms.

Attachment F: Understanding AB 1955 “Support Academic Futures and Equality for Today’s Youth (SAFETY) act”

ORGANIZATIONAL EFFECTIVENESS

BREEZE SYSTEM UPDATES

Staff are continuing to collaborate with the Department of Consumer Affairs (DCA) Office of Information Services (OIS) in completing the final steps to transition to online AMFT registration applications. This includes performing data validation to ensure the smooth transitions of records to the new system parameters. Once the AMFT online registration applications go live, staff will complete the final steps to transition to online ASW and APCC registration applications.

COMMUNICATION

The Department of Consumer Affairs (DCA) Consumer Information Center handled 3,311 calls for the Board during the third quarter of FY 2024/25. The average wait time per call was 0:46 minutes.

Board staff received 32,280 emails during the third quarter of FY 2024/2025.

Attachment G1: BBS Calls Received/Handled by CIC

Attachment G2: BBS Emails Received

STRATEGIC PLAN UPDATE

The Strategic Plan Update is attached.

Attachment H: BBS Strategic Plan Update May 2025

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ATTACHMENT A

0773 - Behavioral Science Fund Analysis of Fund Condition (Dollars in Thousands)

Prepared 04.14.2025

2025-26 Governor's Budget With FM 8 Projections

	Actuals 2023-24	CY 2024-25	BY 2025-26	BY +1 2026-27	BY +2 2027-28
BEGINNING BALANCE	\$ 18,461	\$ 16,240	\$ 24,645	\$ 30,862	\$ 37,614
Prior Year Adjustment	\$ 269	\$ -	\$ -	\$ -	\$ -
Adjusted Beginning Balance	\$ 18,730	\$ 16,240	\$ 24,645	\$ 30,862	\$ 37,614
REVENUES, TRANSFERS AND OTHER ADJUSTMENTS					
Revenues					
4121200 - Delinquent fees	\$ 177	\$ 186	\$ 181	\$ 181	\$ 181
4127400 - Renewal fees	\$ 12,075	\$ 12,892	\$ 12,102	\$ 12,102	\$ 12,102
4129200 - Other regulatory fees	\$ 186	\$ 209	\$ 189	\$ 189	\$ 189
4129400 - Other regulatory licenses and permits	\$ 7,893	\$ 8,676	\$ 9,062	\$ 9,062	\$ 9,062
4163000 - Income from surplus money investments	\$ 704	\$ 686	\$ 456	\$ 1,272	\$ 1,492
4171400 - Escheat of unclaimed checks and warrants	\$ 24	\$ 47	\$ 12	\$ 12	\$ 12
4171500 - Escheat Unclaimed Property	\$ 1	\$ -	\$ -	\$ -	\$ -
4172500 - Miscellaneous revenues	\$ 4	\$ 4	\$ 4	\$ 4	\$ 4
Totals, Revenues	\$ 21,064	\$ 22,700	\$ 22,006	\$ 22,822	\$ 23,042
Transfers to Other Funds					
Loan from Behavioral Sciences Fund (0773) to General Fund (0001) per Control Section 13.40, Budget Act of 2023	\$ -10,000	\$ -	\$ -	\$ -	\$ -
Totals, Transfers and Other Adjustments	\$ -10,000	\$ -	\$ -	\$ -	\$ -
TOTALS, REVENUES, TRANSFERS AND OTHER ADJUSTMENTS	\$ 11,064	\$ 22,700	\$ 22,006	\$ 22,822	\$ 23,042
TOTAL RESOURCES	\$ 29,794	\$ 38,940	\$ 46,651	\$ 53,684	\$ 60,656
Expenditures:					
1111 Department of Consumer Affairs (State Operations)	\$ 12,604	\$ 13,306	\$ 14,626	\$ 15,065	\$ 15,517
9892 Supplemental Pension Payments (State Operations)	\$ 212	\$ 158	\$ 158	\$ -	\$ -
9900 Statewide General Administrative Expenditures (Pro Rata) (State Operations)	\$ 738	\$ 831	\$ 1,005	\$ 1,005	\$ 1,005
TOTALS, EXPENDITURES AND EXPENDITURE ADJUSTMENTS	\$ 13,554	\$ 14,295	\$ 15,789	\$ 16,070	\$ 16,522
FUND BALANCE					
Reserve for economic uncertainties	\$ 16,240	\$ 24,645	\$ 30,862	\$ 37,614	\$ 44,134
Months in Reserve	13.6	18.7	23.0	27.3	31.2

NOTES:

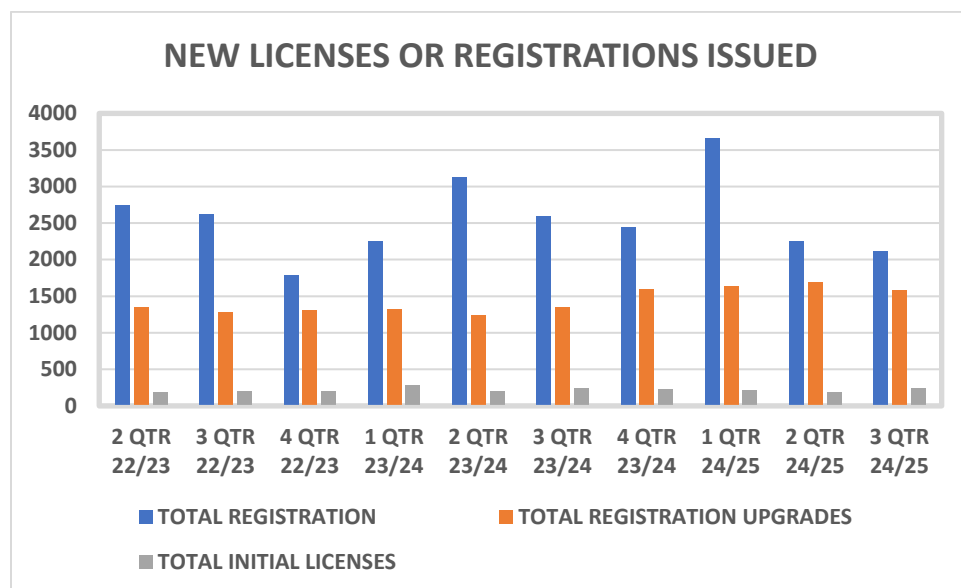
1. Assumes workload and revenue projections are realized in BY+1 and ongoing.
2. Expenditure growth projected at 3% beginning BY+1.

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ATTACHMENT B1: LICENSING POPULATION

NEW REGISTRATIONS & LICENSES ISSUED FY 24/25					
	1 st Qtr Volumes	2 nd Qtr Volumes	3 rd Qtr Volumes	4 th Qtr Volumes	TOTALS
AMFT Registration	1,558	1,098	1,018		3,674
ASW Registration	1,633	705	609		2,947
APCC Registration	476	445	483		1,404
LMFT Upgrade	759	890	739		2,388
LMFT Initial	8	10	14		32
LCSW Upgrade	709	616	686		2,011
LCSW Initial	95	82	110		287
LEP Initial	45	27	41		113
LPCC Upgrade	170	178	148		496
LPCC Initial	61	61	79		201
TOTAL	5,514	4,112	3,921		13,553

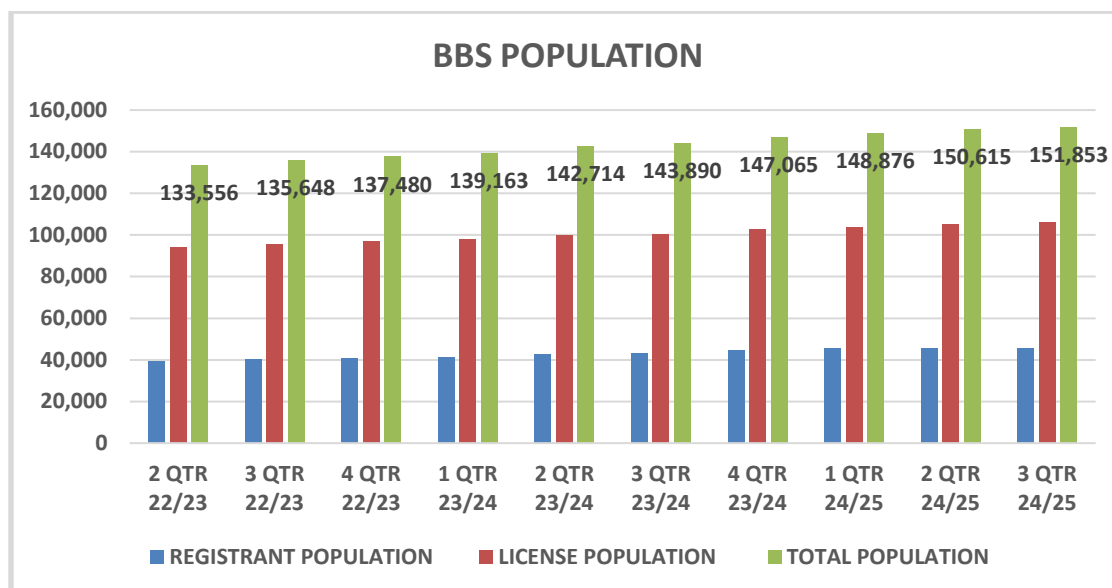
NEW SUPERVISOR CERTIFICATIONS 24/25					
	1 st Qtr Volumes	2 nd Qtr Volumes	3 rd Qtr Volumes	4 th Qtr Volumes	TOTALS
LMFT Supervisor	338	240	221		799
LCSW Supervisor	301	231	182		714
LPCC Supervisor	37	22	12		71
LEP Supervisor	0	0	0		0
TOTAL	676	493	415		1,584



ATTACHMENT B1: LICENSING POPULATION

POPULATION AS OF APRIL 11, 2025				
	CURRENT	CURRENT INNACTIVE	DELINQUENT	
AMFT	15,924	0	1,942	17,866
LMFT	49,588	3,427	3,900	56,915
	65,512	3,247	5,843	74,782
ASW	16,948	0	3,042	19,990
LCSW	36,853	2,202	2,347	41,402
	53,801	2,202	5,389	61,392
LEP	1,760	249	332	2,341
	1,760	249	332	2,341
APCC	5,582	0	2,204	7,786
LPCC	5,191	184	178	5,553
	10,733	184	2,382	13,339
	131,806	5,882	13,946	151,854

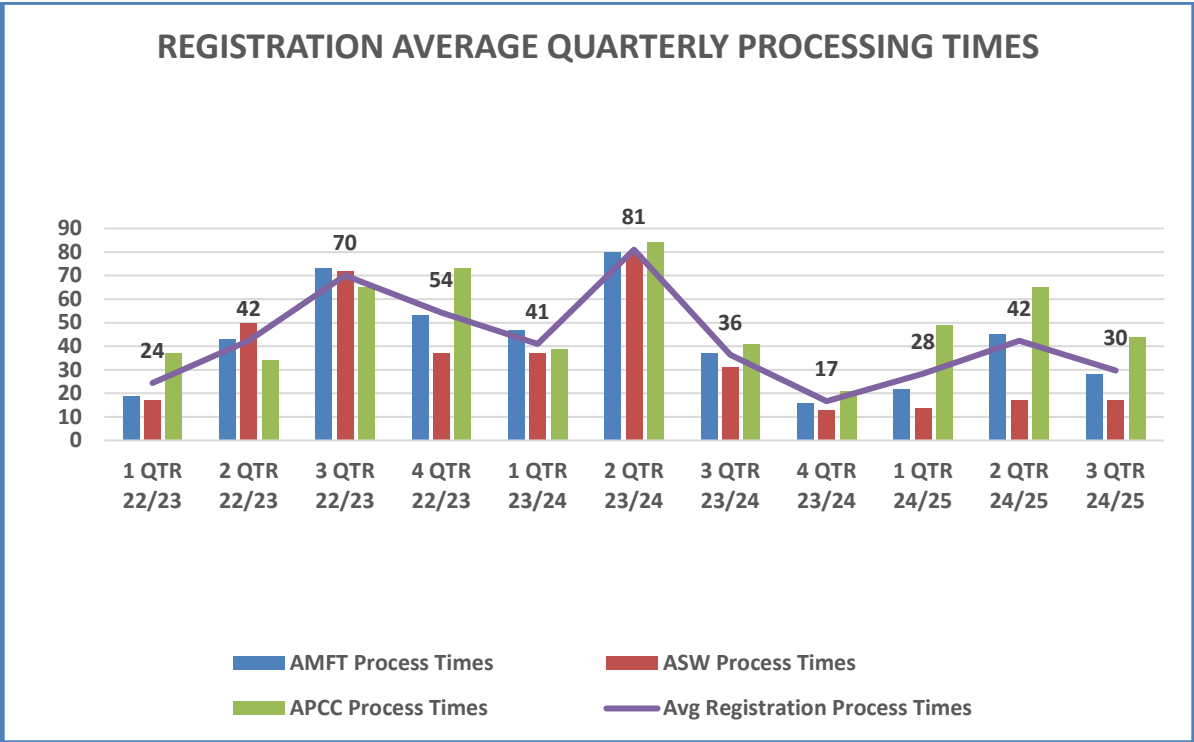
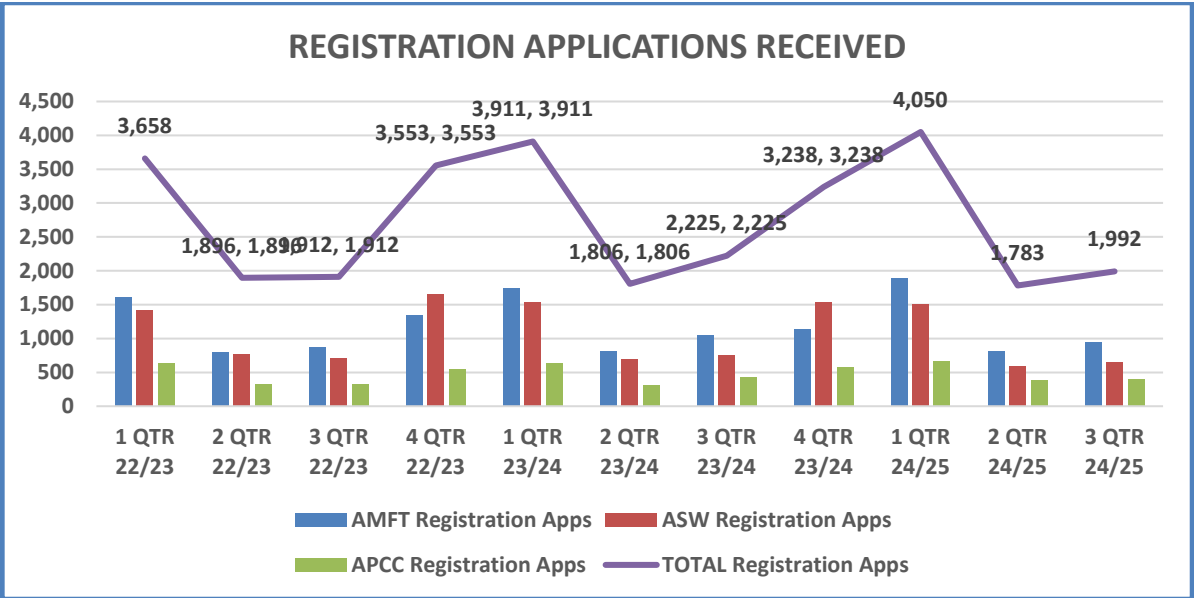
SUPERVISOR POPULATION AS OF APRIL 11, 2025	
LMFT Supervisors	7,667
LCSW Supervisors	6,516
LPCC Supervisors	545
LEP Supervisors	23
TOTAL SUPERVISORS	14,751

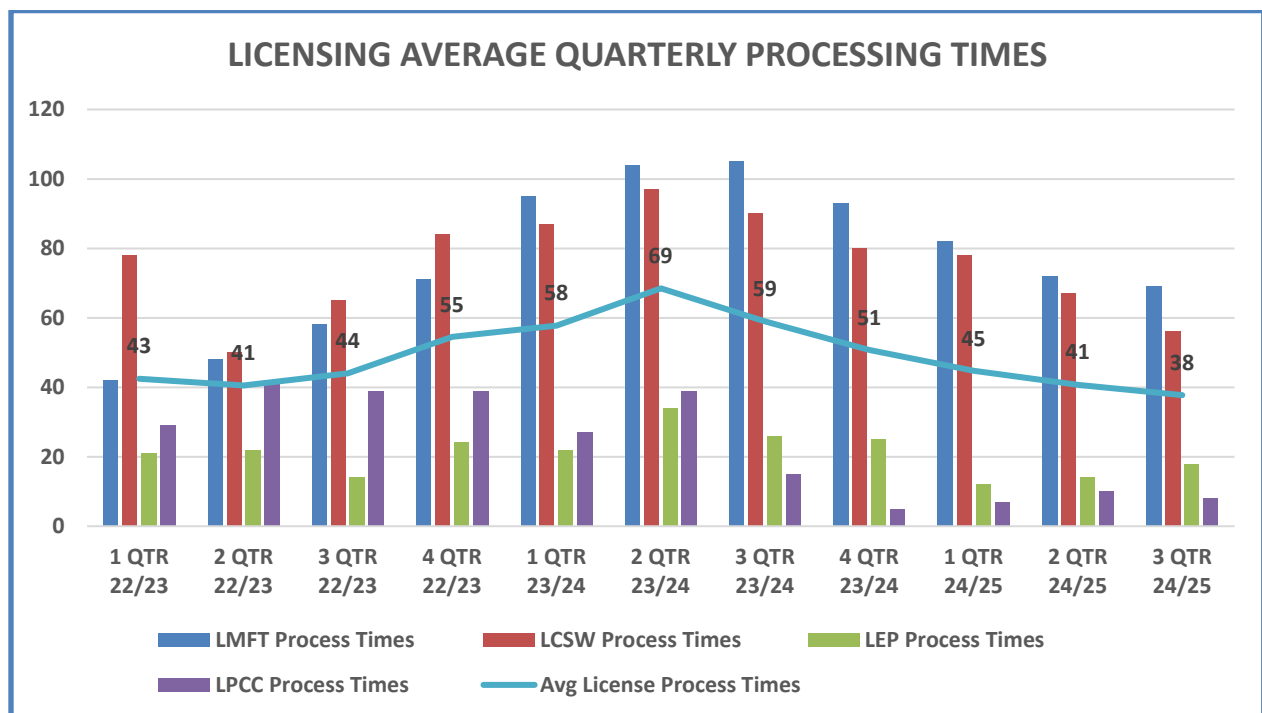
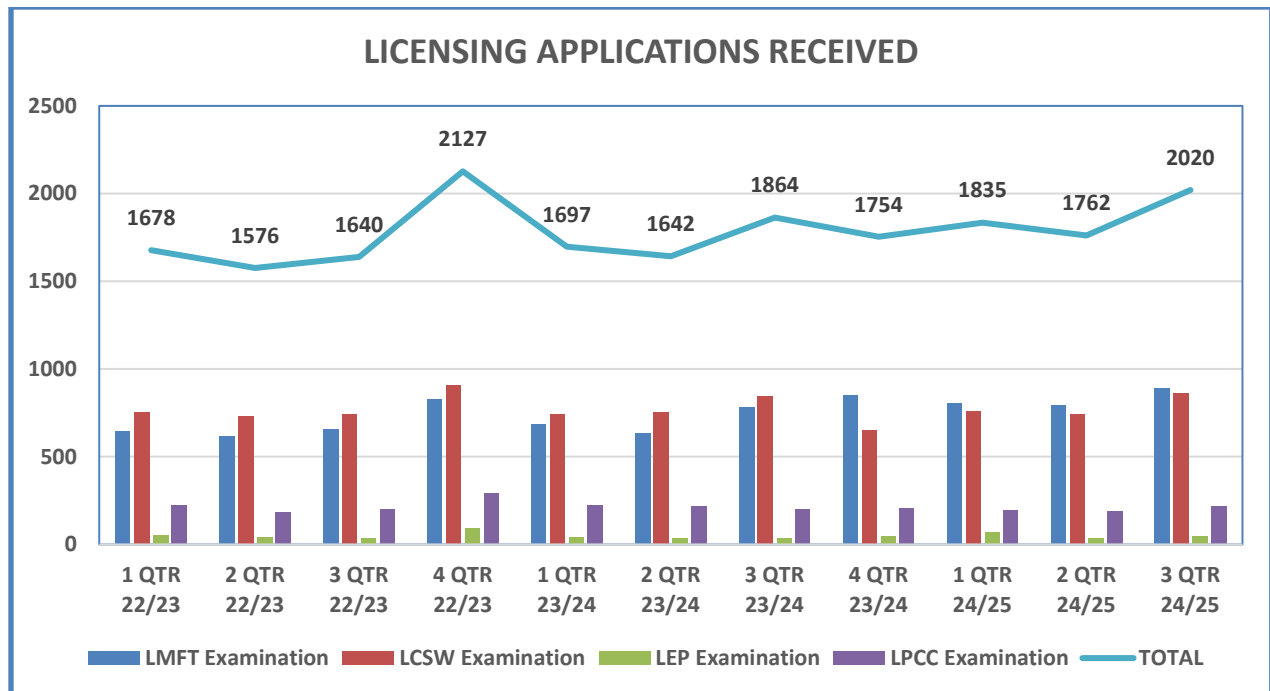


Attachment B2: Licensing Applications Received/Processing Times

APPLICATIONS RECEIVED FY 24/25					
Applications	1 st Qtr Volumes	2 nd Qtr Volumes	3 rd Qtr Volumes	4 th Qtr Volumes	+/- Last Qtr
AMFT Registration	1,881	816	938		+15%
AMFT Sub Registration	165	180	139		-23%
LMFT Exam	808	792	890		+12%
LMFT Out of State	9	16	14		-13%
ASW Registration	1,501	583	656		+13%
ASW Sub Registration	295	174	166		-5%
LCSW Exam	761	745	862		+16%
LCSW Out of State	111	116	150		+29%
LEP Exam	70	37	46		+24%
APCC Registration	668	384	398		+4%
APCC Sub Registration	21	26	25		-4%
LPCC Examination	196	188	222		+18%
LPCC Out of State	73	100	88		-12%
Total Applications	6,559	4,157	4,594		+11%

APPLICATION PROCESSING TIMES FY 24/25					
Applications	1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	+/- Last Qtr
AMFT Registration	22	45	28		-17
LMFT Examination	82	72	69		-3
ASW Registration	14	17	17		0
LCSW Examination	78	67	56		-11
LEP Examination	12	14	18		+4
APCC Registration	49	65	44		-21
LPCC Examination	7	10	8		-2





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Attachment B3: Administration Applications Received

ADMINISTRATIVE APPLICATION VOLUMES FY 24/25						
Applications		1 st Qtr Volumes	2 nd Qtr Volumes	3 rd Qtr Volumes	4 th Qtr Volumes	TOTAL
Duplicate Certification No Fee	M	60	67	97		224
	O	0	0	0		0
Duplicate Cert with Fee	M	33	25	17		75
	O	1,424	1,285	1,482		4,191
Supervisor Certification	M	0	0	0		0
	O	113	101	118		332
Change of Name	M	80	74	74		228
	O	418	431	466		1,315
Change of Address	M	73	66	42		181
	O	3,420	3,328	3,616		10,364
Certification Letter	M	88	95	74		257
	O	891	718	998		2,607
TOTAL Applications		6,600	6,190	6,984		19,774
M=Manual (Submitted Paper Form) O=Online (Submitted Online Form)						

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ATTACHMENT B4: RENEWAL APPLICATIONS RECEIVED

RENEWAL APPLICATIONS RECEIVED FY 24/25						
Renewals		1 st Qtr Volumes	2 nd Qtr Volumes	3 rd Qtr Volumes	4 th Qtr Volumes	TOTAL
AMFT	M	2,608	1,991	1,780		6,379
	O	3,102	3,676	3,430		10,208
LMFT	M	3,470	3,240	4,103		10,813
	O	6,721	5,641	6,518		18,880
ASW	M	2,812	1,490	2,224		6,526
	O	4,402	3,847	2,663		10,912
LCSW	M	2,453	2,107	2,935		2,458
	O	4,728	4,441	4,896		14,065
LEP	M	144	142	172		458
	O	223	206	224		653
APCC	M	751	683	751		2,185
	O	1,165	1,029	1,066		3,260
LPCC	M	246	204	342		792
	O	479	466	505		1,450
TOTAL RENEWALS		33,304	27,058	28,677		89,039
Active from Inactive		71	41	23		135
Active from Retired		1	2	2		5
Retired		48	52	54		154
M=Manual (Submitted Paper Form) O=Online (Submitted Online Form)						

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Attachment C1: Exam Pass Rate Report

	2nd QTR FY 2024/2025				3rd QTR FY 2024/2025			
	Total	Pass %	TOTAL 1st Time	Pass % 1st Time	Total	Pass %	TOTAL 1st Time	Pass % 1st Time
LMFT								
Law & Ethics	1,627	74%	1,282	79%	1,462	75%	1,126	80%
Clinical	1,180	76%	870	88%	1,071	68%	803	81%
LCSW								
Law & Ethics	1,427	63%	1,001	68%	1,346	81%	982	85%
ASWB	1,169	51%	702	70%	1,174	53%	722	70%
LPCC								
Law & Ethics	563	72%	427	77%	651	67%	491	71%
NCMHCE	237	69%	178	81%	212	67%	150	78%
LEP								
LEP	51	57%	36	69%	54	80%	38	84%
TOTALS								
Total	6,254				5,970			

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Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

LICENSE TYPE: LCSW

EXAM: LCSW Clinical Exam (ASWB)

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Azusa Pacific University,	20	2	0	0%	2	100%	2	0	0%	2	100%
Azusa Pacific University, Azusa	103	30	15	50%	15	50%	20	12	60%	8	40%
BRANDMAN UNIVERSITY	147	19	5	26%	14	74%	12	3	25%	9	75%
California Baptist University	146	11	7	64%	4	36%	9	7	78%	2	22%
California State Polytechnic University, Humboldt - Cal Poly	014	10	8	80%	2	20%	8	7	88%	1	12%
California State University, Bakersfield	002	33	17	52%	16	48%	22	14	64%	8	36%
California State University, Chico	003	25	14	56%	11	44%	16	13	81%	3	19%
California State University, Dominguez Hills	004	36	19	53%	17	47%	14	10	71%	4	29%
California State University, East Bay (Hayward)	007	31	9	29%	22	71%	12	8	67%	4	33%
California State University, Fresno	005	30	9	30%	21	70%	9	5	56%	4	44%
California State University, Fullerton	006	31	20	65%	11	35%	24	17	71%	7	29%
California State University, Long Beach	008	77	34	44%	43	56%	33	21	64%	12	36%
California State University, Los Angeles	009	45	18	40%	27	60%	28	13	46%	15	54%
California State University, Monterey Bay	018	16	8	50%	8	50%	11	6	55%	5	45%
California State University, Northridge	010	67	32	48%	35	52%	41	27	66%	14	34%
California State University, Sacramento	011	34	17	50%	17	50%	21	14	67%	7	33%
California State University, San Bernardino	012	30	21	70%	9	30%	20	18	90%	2	10%
California State University, San Marcos	019	20	16	80%	4	20%	15	15	100%	0	0%
California State University, Stanislaus	013	31	15	48%	16	52%	18	13	72%	5	28%
Loma Linda University	125	12	6	50%	6	50%	7	5	71%	2	29%
OUT-OF-COUNTRY	400	3	1	33%	2	67%	1	1	100%	0	0%
Out-of-State	300	197	130	66%	67	34%	144	118	82%	26	18%

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
San Diego State University	015	26	20	77%	6	23%	19	17	89%	2	11%
San Francisco State University	016	10	4	40%	6	60%	6	4	67%	2	33%
San Jose State University	017	52	24	46%	28	54%	27	17	63%	10	37%
UC, Berkeley	050	19	14	74%	5	26%	16	14	88%	2	12%
UC, Los Angeles	052	18	13	72%	5	28%	16	12	75%	4	25%
University of Southern California, Los Angeles	145	258	128	50%	130	50%	150	97	65%	53	35%
UNIVERSITY OF THE PACIFIC	148	1	0	0%	1	100%	1	0	0%	1	100%

LCSW Clinical Exam (ASWB) TOTAL: 1,174 624 53% 550 47% 722 508 70% 214 30%

EXAM: LCSW Law and Ethics

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Azusa Pacific University,	20	2	2	100%	0	0%	2	2	100%	0	0%
Azusa Pacific University, Azusa	103	22	18	82%	4	18%	14	12	86%	2	14%
BRANDMAN UNIVERSITY	147	26	18	69%	8	31%	2	1	50%	1	50%
California Baptist University	146	32	26	81%	6	19%	26	23	88%	3	12%
California State Polytechnic University, Humboldt - Cal Poly	014	13	10	77%	3	23%	9	8	89%	1	11%
California State University, Bakersfield	002	26	20	77%	6	23%	20	17	85%	3	15%
California State University, Chico	003	19	14	74%	5	26%	14	11	79%	3	21%
California State University, Dominguez Hills	004	18	15	83%	3	17%	11	11	100%	0	0%
California State University, East Bay (Hayward)	007	23	16	70%	7	30%	15	11	73%	4	27%
California State University, Fresno	005	13	12	92%	1	8%	10	9	90%	1	10%
California State University, Fullerton	006	24	22	92%	2	8%	22	21	95%	1	5%
California State University, Long Beach	008	53	43	81%	10	19%	41	34	83%	7	17%
California State University, Los Angeles	009	37	34	92%	3	8%	31	30	97%	1	3%
California State University, Monterey Bay	018	7	7	100%	0	0%	5	5	100%	0	0%

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
California State University, Northridge	010	30	28	93%	2	7%	24	22	92%	2	8%
California State University, Sacramento	011	26	22	85%	4	15%	16	15	94%	1	6%
California State University, San Bernardino	012	30	27	90%	3	10%	20	20	100%	0	0%
California State University, San Marcos	019	18	18	100%	0	0%	13	13	100%	0	0%
California State University, Stanislaus	013	15	12	80%	3	20%	9	8	89%	1	11%
Loma Linda University	125	14	12	86%	2	14%	13	11	85%	2	15%
OUT-OF-COUNTRY	400	3	0	0%	3	100%	2	0	0%	2	100%
Out-of-State	300	511	424	83%	87	17%	394	340	86%	54	14%
PACIFIC OAKS COLLEGE, PASADENA (CANDIDACY)	133	3	3	100%	0	0%	1	1	100%	0	0%
San Diego State University	015	22	18	82%	4	18%	21	18	86%	3	14%
San Francisco State University	016	11	5	45%	6	55%	8	4	50%	4	50%
San Jose State University	017	35	32	91%	3	9%	29	26	90%	3	10%
UC, Berkeley	050	22	16	73%	6	27%	16	12	75%	4	25%
UC, Los Angeles	052	19	17	89%	2	11%	16	15	94%	1	6%
UMASS Global	272	57	46	81%	11	19%	56	45	80%	11	20%
University of Southern California, Los Angeles	145	205	148	72%	57	28%	116	84	72%	32	28%
UNIVERSITY OF THE PACIFIC	148	10	8	80%	2	20%	6	5	83%	1	17%

LCSW Law and Ethics TOTAL: 1,346 1,093 81% 253 19% 982 834 85% 148 15%

LICENSE TYPE: LEP

EXAM: LEP Standard Written Exam

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Alliant International University (aka CSPP)	112	9	4	44%	5	56%	4	2	50%	2	50%
Alliant International University (aka US International)	139	1	1	100%	0	0%	0	0		0	
California Baptist University,	105	3	3	100%	0	0%	3	3	100%	0	0%

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Riverside											
California State University, East Bay (Hayward)	007	1	1	100%	0	0%	1	1	100%	0	0%
California State University, Los Angeles	009	3	3	100%	0	0%	1	1	100%	0	0%
California State University, Northridge	010	3	3	100%	0	0%	2	2	100%	0	0%
California State University, Sacramento	011	3	2	67%	1	33%	3	2	67%	1	33%
California State University, San Bernardino	012	2	1	50%	1	50%	2	1	50%	1	50%
Claremont Graduate School, Claremont	114	1	1	100%	0	0%	1	1	100%	0	0%
Fresno Pacific University	153	2	2	100%	0	0%	2	2	100%	0	0%
La Sierra University	252	1	1	100%	0	0%	1	1	100%	0	0%
Loyola Marymount University, Los Angeles	126	1	1	100%	0	0%	0	0		0	
National University	129	6	4	67%	2	33%	2	2	100%	0	0%
Out-of-State	300	6	6	100%	0	0%	6	6	100%	0	0%
San Francisco State University	016	1	1	100%	0	0%	1	1	100%	0	0%
St. Mary's College of CA, Moraga	136	3	3	100%	0	0%	2	2	100%	0	0%
UC, San Francisco	055	1	1	100%	0	0%	1	1	100%	0	0%
UMASS GLOBAL	272	2	2	100%	0	0%	2	2	100%	0	0%
University of La Verne, La Verne	140	3	1	33%	2	67%	2	0	0%	2	100%
University of the Pacific, Stockton	146	2	2	100%	0	0%	2	2	100%	0	0%

LEP Standard Written Exam TOTAL: 54 43 80% 11 20% 38 32 84% 6 16%

LICENSE TYPE: LMFT

EXAM: LMFT Clinical Exam

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Alliant International University (aka CSPP)	112	3	3	100%	0	0%	3	3	100%	0	0%

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Alliant International University (aka US International)	139	29	25	86%	4	14%	25	22	88%	3	12%
American Behavioral Studies Institute	235	1	0	0%	1	100%	1	0	0%	1	100%
Antioch University, Los Angeles	241	65	52	80%	13	20%	55	49	89%	6	11%
Antioch University, Santa Barbara	243	10	8	80%	2	20%	7	5	71%	2	29%
Argosy University (aka American School of Prof. Psych.	204	22	4	18%	18	82%	7	2	29%	5	71%
Azusa Pacific University,	20	2	2	100%	0	0%	2	2	100%	0	0%
Azusa Pacific University, Azusa	103	31	23	74%	8	26%	22	19	86%	3	14%
Bethel Theological Seminary	152	2	2	100%	0	0%	2	2	100%	0	0%
Brandman University	253	55	38	69%	17	31%	36	28	78%	8	22%
California Baptist University, Riverside	105	40	24	60%	16	40%	26	20	77%	6	23%
California Institute of Integral Studies, S.F.	107	41	32	78%	9	22%	35	30	86%	5	14%
California Lutheran University, Thousand Oaks	108	6	3	50%	3	50%	3	3	100%	0	0%
California Polytechnic State University, San Luis Obispo - Cal Poly	001	8	8	100%	0	0%	7	7	100%	0	0%
California Southern University	246	4	4	100%	0	0%	4	4	100%	0	0%
California State Polytechnic University, Humboldt - Cal Poly	014	2	2	100%	0	0%	2	2	100%	0	0%
California State Polytechnic University, Pomona	019	2	1	50%	1	50%	1	1	100%	0	0%
California State University, Bakersfield	002	1	1	100%	0	0%	1	1	100%	0	0%
California State University, Chico	003	3	3	100%	0	0%	2	2	100%	0	0%
California State University, Dominguez Hills	004	17	8	47%	9	53%	9	7	78%	2	22%
California State University, East Bay (Hayward)	007	7	6	86%	1	14%	6	6	100%	0	0%
California State University, Fresno	005	23	14	61%	9	39%	19	12	63%	7	37%
California State University, Fullerton	006	27	20	74%	7	26%	24	20	83%	4	17%
California State University, Long Beach	008	7	5	71%	2	29%	6	4	67%	2	33%

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
California State University, Los Angeles	009	4	1	25%	3	75%	4	1	25%	3	75%
California State University, Northridge	010	19	15	79%	4	21%	14	14	100%	0	0%
California State University, Sacramento	011	11	9	82%	2	18%	8	8	100%	0	0%
California State University, San Bernardino	012	1	1	100%	0	0%	1	1	100%	0	0%
California State University, Stanislaus	013	1	1	100%	0	0%	1	1	100%	0	0%
Chapman University, Orange	113	7	6	86%	1	14%	6	6	100%	0	0%
Dominican University of California	117	5	3	60%	2	40%	3	2	67%	1	33%
Fresno Pacific Biblical Seminary, Fresno	127	3	3	100%	0	0%	3	3	100%	0	0%
Fresno Pacific University	153	1	1	100%	0	0%	1	1	100%	0	0%
Fuller Theological Seminary, Pasadena	119	6	6	100%	0	0%	6	6	100%	0	0%
Golden Gate University	151	6	4	67%	2	33%	3	2	67%	1	33%
HIS University	247	1	0	0%	1	100%	0	0		0	
Holy Names University, Oakland	122	4	2	50%	2	50%	3	2	67%	1	33%
Hope International University	131	22	11	50%	11	50%	14	10	71%	4	29%
Jessup University	266	4	3	75%	1	25%	4	3	75%	1	25%
John F. Kennedy University, Orinda	124	18	9	50%	9	50%	11	7	64%	4	36%
La Sierra University	252	1	1	100%	0	0%	1	1	100%	0	0%
Loma Linda University	125	7	4	57%	3	43%	3	2	67%	1	33%
Loyola Marymount University, Los Angeles	126	7	6	86%	1	14%	5	5	100%	0	0%
Meridian University	231	2	2	100%	0	0%	2	2	100%	0	0%
Mount St. Mary's University, Los Angeles	128	11	4	36%	7	64%	5	3	60%	2	40%
National University	129	57	31	54%	26	46%	34	25	74%	9	26%
New College of California, San Francisco	130	1	0	0%	1	100%	0	0		0	
Northcentral University	256	5	3	60%	2	40%	4	2	50%	2	50%
Notre Dame de Namur University	116	15	10	67%	5	33%	10	9	90%	1	10%
OUT-OF-COUNTRY	400	2	2	100%	0	0%	1	1	100%	0	0%

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Out-of-State	300	23	16	70%	7	30%	18	16	89%	2	11%
Pacific Graduate School of Psychology, Palo Alto	149	1	0	0%	1	100%	1	0	0%	1	100%
Pacific Oaks College, Pasadena	133	26	9	35%	17	65%	12	8	67%	4	33%
Pacifica Graduate Institute, Carpinteria	154	14	13	93%	1	7%	13	13	100%	0	0%
Palo Alto University	258	25	18	72%	7	28%	23	17	74%	6	26%
Pepperdine University, Malibu	135	65	46	71%	19	29%	58	45	78%	13	22%
Phillips Graduate Institute	106	14	9	64%	5	36%	8	8	100%	0	0%
POINT LOMA NAZARENE UNIVERSITY	261	4	4	100%	0	0%	4	4	100%	0	0%
San Diego State University	015	7	6	86%	1	14%	7	6	86%	1	14%
San Francisco State University	016	11	9	82%	2	18%	8	8	100%	0	0%
San Jose State University	017	5	5	100%	0	0%	5	5	100%	0	0%
Santa Clara University	144	19	18	95%	1	5%	18	17	94%	1	6%
Simpson University	254	2	2	100%	0	0%	2	2	100%	0	0%
Sonoma State University	018	2	2	100%	0	0%	2	2	100%	0	0%
Southern California Seminary (aka Southern CA Bible College and Seminary)	237	4	1	25%	3	75%	3	1	33%	2	67%
St. Mary's College of CA, Moraga	136	14	10	71%	4	29%	11	9	82%	2	18%
The Chicago School of Professional Psychology at Los Angeles	251	14	9	64%	5	36%	14	9	64%	5	36%
TOURO UNIVERSITY	262	29	19	66%	10	34%	24	18	75%	6	25%
UMASS Global	272	1	1	100%	0	0%	1	1	100%	0	0%
University of La Verne, La Verne	140	5	5	100%	0	0%	5	5	100%	0	0%
University of Phoenix, San Diego	236	67	22	33%	45	67%	32	15	47%	17	53%
University of San Diego, San Diego	142	13	12	92%	1	8%	13	12	92%	1	8%
University of San Francisco, San Francisco	143	37	32	86%	5	14%	32	31	97%	1	3%
University of Southern California, Los Angeles	145	12	10	83%	2	17%	12	10	83%	2	17%
Vanguard University of Southern California	156	6	6	100%	0	0%	6	6	100%	0	0%
Western Institute for Social Research, Berkeley	220	1	1	100%	0	0%	1	1	100%	0	0%

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Western Seminary (Western Conservative Baptist Seminary)	232	4	2	50%	2	50%	3	2	67%	1	33%
Wright Institute, Berkeley	150	17	17	100%	0	0%	15	15	100%	0	0%

LMFT Clinical Exam TOTAL: 1,071 730 68% 341 32% 803 654 81% 149 19%

EXAM: LMFT Law and Ethics

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Alliant International University (aka CSPP)	112	20	18	90%	2	10%	20	18	90%	2	10%
Alliant International University (aka US International)	139	27	19	70%	8	30%	23	18	78%	5	22%
Antioch University, Los Angeles	241	115	85	74%	30	26%	92	75	82%	17	18%
Antioch University, Santa Barbara	243	24	21	88%	3	12%	20	17	85%	3	15%
Argosy University (aka American School of Prof. Psych.)	204	9	4	44%	5	56%	5	4	80%	1	20%
Azusa Pacific University,	20	1	1	100%	0	0%	0	0		0	
Azusa Pacific University, Azusa	103	35	27	77%	8	23%	28	23	82%	5	18%
Biola University, La Mirada (Rosemead School of Psy)	104	2	2	100%	0	0%	2	2	100%	0	0%
Brandman University	253	29	16	55%	13	45%	15	7	47%	8	53%
California Baptist University, Riverside	105	74	51	69%	23	31%	51	36	71%	15	29%
California Graduate Institute, Los Angeles	203	1	1	100%	0	0%	0	0		0	
California Institute of Integral Studies, S.F.	107	50	44	88%	6	12%	42	40	95%	2	5%
California Lutheran University, Thousand Oaks	108	8	7	88%	1	12%	7	7	100%	0	0%
California Polytechnic State University, San Luis Obispo - Cal Poly	001	3	3	100%	0	0%	3	3	100%	0	0%
California Southern University	246	3	1	33%	2	67%	1	0	0%	1	100%
California State Polytechnic University, Humboldt - Cal Poly	014	4	4	100%	0	0%	3	3	100%	0	0%
California State Polytechnic University, Pomona	019	2	2	100%	0	0%	2	2	100%	0	0%

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
California State University, Bakersfield	002	2	1	50%	1	50%	2	1	50%	1	50%
California State University, Chico	003	3	3	100%	0	0%	3	3	100%	0	0%
California State University, Dominguez Hills	004	10	8	80%	2	20%	6	6	100%	0	0%
California State University, East Bay (Hayward)	007	16	14	88%	2	12%	11	9	82%	2	18%
California State University, Fresno	005	18	13	72%	5	28%	11	9	82%	2	18%
California State University, Fullerton	006	23	22	96%	1	4%	22	21	95%	1	5%
California State University, Long Beach	008	14	11	79%	3	21%	11	10	91%	1	9%
California State University, Los Angeles	009	7	7	100%	0	0%	6	6	100%	0	0%
California State University, Northridge	010	23	19	83%	4	17%	19	17	89%	2	11%
California State University, San Bernardino	012	3	3	100%	0	0%	3	3	100%	0	0%
California State University, Stanislaus	013	5	4	80%	1	20%	5	4	80%	1	20%
Cambridge University	265	2	0	0%	2	100%	0	0		0	
Capella University	260	1	1	100%	0	0%	1	1	100%	0	0%
Chapman University, Orange	113	11	9	82%	2	18%	10	9	90%	1	10%
Daybreak University	269	2	1	50%	1	50%	2	1	50%	1	50%
Dominican University of California	117	12	10	83%	2	17%	10	8	80%	2	20%
Fresno Pacific Biblical Seminary, Fresno	127	1	1	100%	0	0%	1	1	100%	0	0%
Fresno Pacific University	153	3	2	67%	1	33%	1	1	100%	0	0%
Fuller Theological Seminary, Pasadena	119	7	5	71%	2	29%	3	2	67%	1	33%
Golden Gate University	151	12	10	83%	2	17%	10	9	90%	1	10%
HIS University	247	1	1	100%	0	0%	0	0		0	
Holy Names University, Oakland	122	7	3	43%	4	57%	1	1	100%	0	0%
Hope International University	131	27	16	59%	11	41%	22	16	73%	6	27%
Jessup University	266	20	15	75%	5	25%	15	11	73%	4	27%
John F. Kennedy University, Orinda	124	4	1	25%	3	75%	0	0		0	

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
KAISER PERMANENTE SCHOOL OF ALLIED HEALTH SCIENCES	273	2	1	50%	1	50%	2	1	50%	1	50%
La Sierra University	252	2	1	50%	1	50%	1	1	100%	0	0%
Loma Linda University	125	9	7	78%	2	22%	8	6	75%	2	25%
Loyola Marymount University, Los Angeles	126	8	5	62%	3	38%	7	5	71%	2	29%
Meridian University	231	1	1	100%	0	0%	1	1	100%	0	0%
Mount St. Mary's University, Los Angeles	128	17	10	59%	7	41%	6	3	50%	3	50%
National University	129	102	68	67%	34	33%	79	52	66%	27	34%
New College of California, San Francisco	130	1	1	100%	0	0%	1	1	100%	0	0%
Northcentral University	256	3	3	100%	0	0%	0	0		0	
Notre Dame de Namur University	116	3	2	67%	1	33%	1	1	100%	0	0%
OUT-OF-COUNTRY	400	2	1	50%	1	50%	1	0	0%	1	100%
Out-of-State	300	47	32	68%	15	32%	40	28	70%	12	30%
Pacific Graduate School of Psychology, Palo Alto	149	10	9	90%	1	10%	10	9	90%	1	10%
Pacific Oaks College, Pasadena	133	33	19	58%	14	42%	17	14	82%	3	18%
Pacifica Graduate Institute, Carpinteria	154	7	7	100%	0	0%	7	7	100%	0	0%
Palo Alto University	258	42	32	76%	10	24%	33	27	82%	6	18%
Pepperdine University, Malibu	135	197	148	75%	49	25%	171	133	78%	38	22%
Phillips Graduate Institute	106	14	13	93%	1	7%	11	11	100%	0	0%
POINT LOMA NAZARENE UNIVERSITY	261	14	12	86%	2	14%	12	10	83%	2	17%
Ryokan College, Los Angeles	216	1	1	100%	0	0%	0	0		0	
San Diego State University	015	3	2	67%	1	33%	3	2	67%	1	33%
San Francisco State University	016	6	6	100%	0	0%	5	5	100%	0	0%
San Jose State University	017	8	7	88%	1	12%	7	7	100%	0	0%
Santa Clara University	144	18	14	78%	4	22%	16	12	75%	4	25%
Simpson University	254	6	5	83%	1	17%	4	3	75%	1	25%
Sofia University, San Jose	155	6	3	50%	3	50%	5	3	60%	2	40%
Sonoma State University	018	4	4	100%	0	0%	3	3	100%	0	0%
Southern California Seminary (aka	237	1	0	0%	1	100%	1	0	0%	1	100%

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Southern CA Bible College and Seminary)											
St. Mary's College of CA, Moraga	136	5	4	80%	1	20%	5	4	80%	1	20%
The Chicago School of Professional Psychology at Los Angeles	251	27	20	74%	7	26%	15	12	80%	3	20%
TOURO UNIVERSITY	262	64	48	75%	16	25%	49	39	80%	10	20%
UMASS Global	272	24	18	75%	6	25%	18	15	83%	3	17%
University of La Verne, La Verne	140	7	5	71%	2	29%	7	5	71%	2	29%
University of Phoenix, San Diego	236	43	23	53%	20	47%	17	10	59%	7	41%
University of San Diego, San Diego	142	5	5	100%	0	0%	3	3	100%	0	0%
University of San Francisco, San Francisco	143	36	30	83%	6	17%	31	27	87%	4	13%
University of Southern California, Los Angeles	145	12	12	100%	0	0%	12	12	100%	0	0%
University of the West	255	4	4	100%	0	0%	4	4	100%	0	0%
Vanguard University of Southern California	156	1	1	100%	0	0%	1	1	100%	0	0%
Western Institute for Social Research, Berkeley	220	2	2	100%	0	0%	2	2	100%	0	0%
Western Seminary (Western Conservative Baptist Seminary)	232	10	10	100%	0	0%	8	8	100%	0	0%
Wright Institute, Berkeley	150	14	14	100%	0	0%	13	13	100%	0	0%

LMFT Law and Ethics TOTAL: 1,462 1,096 75% 366 25% 1,126 904 80% 222 20%

LICENSE TYPE: LPCC

EXAM: LPCC Law and Ethics

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Alliant International University (aka CSPP)	112	20	13	65%	7	35%	18	11	61%	7	39%
Alliant International University (aka US International)	139	1	0	0%	1	100%	0	0		0	
Antioch University, Los Angeles	241	10	9	90%	1	10%	9	9	100%	0	0%
Antioch University, Santa Barbara	243	5	4	80%	1	20%	4	4	100%	0	0%

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Azusa Pacific University, Azusa	103	29	20	69%	9	31%	22	15	68%	7	32%
Bastyr University	267	1	0	0%	1	100%	0	0		0	
Brandman University	253	2	1	50%	1	50%	0	0		0	
California Baptist University, Riverside	105	22	15	68%	7	32%	15	11	73%	4	27%
California Institute of Integral Studies, S.F.	107	10	9	90%	1	10%	7	7	100%	0	0%
California Southern University	246	1	1	100%	0	0%	1	1	100%	0	0%
California State University, Dominguez Hills	004	1	1	100%	0	0%	1	1	100%	0	0%
California State University, East Bay (Hayward)	007	2	0	0%	2	100%	2	0	0%	2	100%
California State University, Fresno	005	6	4	67%	2	33%	4	3	75%	1	25%
California State University, Fullerton	006	11	11	100%	0	0%	11	11	100%	0	0%
California State University, Los Angeles	009	1	0	0%	1	100%	0	0		0	
California State University, Northridge	010	4	3	75%	1	25%	3	2	67%	1	33%
California State University, Sacramento	011	9	5	56%	4	44%	5	2	40%	3	60%
California State University, San Bernardino	012	8	3	38%	5	62%	5	2	40%	3	60%
California State University, Stanislaus	013	5	1	20%	4	80%	1	0	0%	1	100%
Chapman University, Orange	113	3	1	33%	2	67%	1	0	0%	1	100%
Concordia University	268	20	14	70%	6	30%	16	11	69%	5	31%
Dominican University of California	117	1	1	100%	0	0%	1	1	100%	0	0%
Fuller Theological Seminary, Pasadena	119	2	2	100%	0	0%	1	1	100%	0	0%
Golden Gate University	151	4	3	75%	1	25%	4	3	75%	1	25%
GRAND CANYON UNIVERSITY	264	1	1	100%	0	0%	0	0		0	
Holy Names University, Oakland	122	2	0	0%	2	100%	1	0	0%	1	100%
Hope International University	131	4	4	100%	0	0%	1	1	100%	0	0%
Jessup University	266	9	9	100%	0	0%	9	9	100%	0	0%
La Sierra	252	2	0	0%	2	100%	1	0	0%	1	100%
Loma Linda University	125	4	3	75%	1	25%	0	0		0	

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Loyola Marymount University, Los Angeles	126	5	4	80%	1	20%	2	2	100%	0	0%
National University	129	17	10	59%	7	41%	11	7	64%	4	36%
Notre Dame de Namur University	116	2	1	50%	1	50%	1	0	0%	1	100%
Out-of-State	300	253	168	66%	85	34%	193	136	70%	57	30%
Pacific Graduate School of Psychology, Palo Alto	149	2	2	100%	0	0%	2	2	100%	0	0%
Pacific Oaks College, Pasadena	133	1	1	100%	0	0%	0	0		0	
Pacifica Graduate Institute, Carpinteria	154	7	7	100%	0	0%	7	7	100%	0	0%
Palo Alto University	258	15	13	87%	2	13%	13	11	85%	2	15%
Pepperdine University, Malibu	135	47	32	68%	15	32%	42	29	69%	13	31%
Point Loma Nazarene University	261	1	0	0%	1	100%	0	0		0	
San Diego State University	015	8	6	75%	2	25%	6	5	83%	1	17%
San Francisco State University	016	6	2	33%	4	67%	4	0	0%	4	100%
San Jose State University	017	11	5	45%	6	55%	8	3	38%	5	62%
Santa Clara University	144	3	0	0%	3	100%	3	0	0%	3	100%
Saybrook University	137	5	3	60%	2	40%	1	1	100%	0	0%
Sofia University, San Jose	155	1	0	0%	1	100%	1	0	0%	1	100%
Sonoma State University	018	5	5	100%	0	0%	5	5	100%	0	0%
St. Mary's College of CA, Moraga	136	1	1	100%	0	0%	1	1	100%	0	0%
The Chicago School of Professional Psychology at Los Angeles	251	6	3	50%	3	50%	4	3	75%	1	25%
Touro University	262	9	3	33%	6	67%	9	3	33%	6	67%
UMASS Global	272	8	6	75%	2	25%	5	5	100%	0	0%
University of La Verne, La Verne	140	3	2	67%	1	33%	1	1	100%	0	0%
University of Phoenix, San Diego	236	6	4	67%	2	33%	4	4	100%	0	0%
University of Redlands	259	1	0	0%	1	100%	0	0		0	
University of San Diego, San Diego	142	8	5	62%	3	38%	7	4	57%	3	43%
University of San Francisco, San Francisco	143	10	6	60%	4	40%	8	5	62%	3	38%
University of the Pacific, Stockton	146	1	1	100%	0	0%	1	1	100%	0	0%
Weimar Institute	271	1	1	100%	0	0%	1	1	100%	0	0%
Western Institute for Social	220	2	1	50%	1	50%	2	1	50%	1	50%

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Research, Berkeley											
Western Seminary (Western Conservative Baptist Seminary)	232	2	2	100%	0	0%	2	2	100%	0	0%
Wright Institute, Berkeley	150	4	3	75%	1	25%	4	3	75%	1	25%

LPCC Law and Ethics TOTAL: 651 435 67% 216 33% 491 347 71% 144 29%

EXAM: NCMHCE Exam

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Alliant International University (aka CSPP)	112	8	5	62%	3	38%	6	5	83%	1	17%
Antioch University, Los Angeles	241	3	3	100%	0	0%	3	3	100%	0	0%
Antioch University, Santa Barbara	243	1	1	100%	0	0%	1	1	100%	0	0%
Azusa Pacific University, Azusa	103	4	3	75%	1	25%	2	2	100%	0	0%
Brandman University	253	7	2	29%	5	71%	3	1	33%	2	67%
California Baptist University, Riverside	105	6	6	100%	0	0%	6	6	100%	0	0%
California Institute of Integral Studies, S.F.	107	5	4	80%	1	20%	5	4	80%	1	20%
California Southern University	246	2	1	50%	1	50%	0	0		0	
California State University, Fresno	005	2	0	0%	2	100%	1	0	0%	1	100%
California State University, Fullerton	006	2	1	50%	1	50%	2	1	50%	1	50%
California State University, Los Angeles	009	1	0	0%	1	100%	1	0	0%	1	100%
California State University, Northridge	010	2	2	100%	0	0%	2	2	100%	0	0%
California State University, Sacramento	011	3	2	67%	1	33%	2	2	100%	0	0%
California State University, San Bernardino	012	5	4	80%	1	20%	4	3	75%	1	25%
California State University, Stanislaus	013	2	2	100%	0	0%	2	2	100%	0	0%
Chapman University, Orange	113	2	2	100%	0	0%	2	2	100%	0	0%
Dominican University of California	117	1	0	0%	1	100%	1	0	0%	1	100%

Board of Behavioral Sciences
EXAM RESULTS BY SCHOOL
EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
GRAND CANYON UNIVERSITY	264	1	0	0%	1	100%	0	0		0	
Hope International University	131	1	0	0%	1	100%	1	0	0%	1	100%
Jessup University	266	1	0	0%	1	100%	1	0	0%	1	100%
John F. Kennedy University, Orinda	124	2	1	50%	1	50%	1	0	0%	1	100%
La Sierra	252	2	2	100%	0	0%	2	2	100%	0	0%
Loma Linda University	125	1	1	100%	0	0%	1	1	100%	0	0%
Loyola Marymount University, Los Angeles	126	4	4	100%	0	0%	4	4	100%	0	0%
National University	129	5	4	80%	1	20%	4	3	75%	1	25%
Notre Dame de Namur University	116	5	5	100%	0	0%	3	3	100%	0	0%
OUT-OF-COUNTRY	400	1	0	0%	1	100%	0	0		0	
Out-of-State	300	63	42	67%	21	33%	43	33	77%	10	23%
Pacific Oaks College, Pasadena	133	1	1	100%	0	0%	1	1	100%	0	0%
Pacifica Graduate Institute, Carpinteria	154	1	1	100%	0	0%	1	1	100%	0	0%
Palo Alto University	258	8	5	62%	3	38%	5	4	80%	1	20%
Pepperdine University, Malibu	135	10	7	70%	3	30%	7	5	71%	2	29%
Point Loma Nazarene University	261	1	1	100%	0	0%	1	1	100%	0	0%
San Diego State University	015	5	1	20%	4	80%	3	1	33%	2	67%
San Francisco State University	016	2	1	50%	1	50%	1	1	100%	0	0%
Sofia University, San Jose	155	1	1	100%	0	0%	1	1	100%	0	0%
St. Mary's College of CA, Moraga	136	2	2	100%	0	0%	0	0		0	
Touro University	262	2	1	50%	1	50%	1	1	100%	0	0%
UMASS Global	272	1	1	100%	0	0%	1	1	100%	0	0%
University of La Verne, La Verne	140	6	3	50%	3	50%	3	3	100%	0	0%
University of Phoenix, San Diego	236	4	0	0%	4	100%	0	0		0	
University of Redlands	259	5	3	60%	2	40%	3	2	67%	1	33%
University of San Diego, San Diego	142	8	8	100%	0	0%	8	8	100%	0	0%
University of San Francisco, San Francisco	143	5	4	80%	1	20%	4	3	75%	1	25%
Vanguard University of Southern California	156	3	3	100%	0	0%	3	3	100%	0	0%
Western Seminary (Western	232	3	2	67%	1	33%	2	1	50%	1	50%

Board of Behavioral Sciences

EXAM RESULTS BY SCHOOL

EXAM DATES: Jan 1, 2025 THROUGH Mar 31, 2025

SCHOOL		EXAM RESULTS					FIRST TIMER				
SCHOOL NAME	CODE	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT	TAKING EXAM	PASSED	PASSED PERCENT	FAILED	FAILED PERCENT
Conservative Baptist Seminary)											
Wright Institute, Berkeley	150	2	0	0%	2	100%	2	0	0%	2	100%
NCMHCE Exam TOTAL:		212	142	67%	70	33%	150	117	78%	33	22%

Attachment D: Consumer Complaint and Conviction Report

CONSUMER COMPLAINT & CRIMINAL CONVICTION REPORT FY 24/25					
	1st Qtr Volumes	2nd Qtr Volumes	3rd Qtr Volumes	4th Qtr Volumes	TOTAL
Consumer Complaints	519	485	634		1,638
Criminal Convictions	284	212	196		692
Cases Closed	570	516	479		1,565
Referred to Attorney General	16	35	13		64
Cases Pending at Attorney General	93	88	61		61
Accusations Filed	16	12	10		38
Statement of Issues Filed	5	2	6		13
Citations Issued	31	13	13		57
Final Disciplinary Orders	21	23	22		66
AVERAGES					
Average Number of Days to Complete Formal Discipline*	369	486	503		453
Average Number of Days a Case is at Attorney General**	265	355	314		311
Average Number of Days to Complete Board Investigations	63	62	81		69

*This statistic is measured by the average number of days to complete the enforcement process for cases investigated and transmitted to the Attorney General's (AG) Office for formal discipline within the reference period. The DCA Performance Measure to complete formal discipline is 540 days.

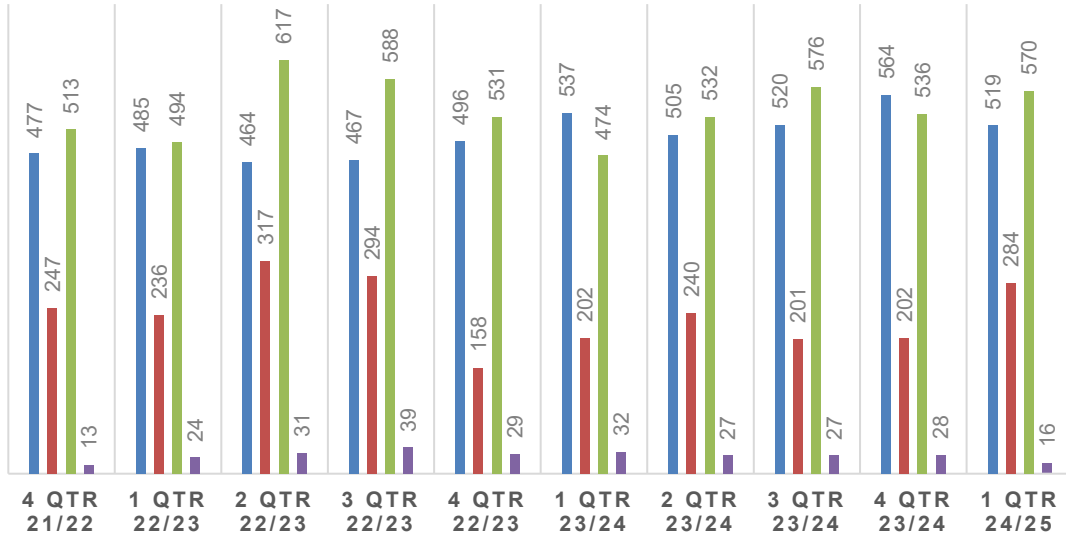
**This statistic is measured from the date the Board refers the matter to the AG's Office to the date the case is complete.

PETITIONS RECEIVED January 1 – March 31

Modification and Early Termination	4
Reinstatement	1
Reconsideration	0
Vacate Default Decision	0
Ineligible/withdrawn	0

ENFORCEMENT ACTIVITIES

■ Consumer Complaints
 ■ Criminal Convictions
 ■ Cases Closed
 ■ Referred to Attorney General



Attachment E: Outreach Event Report

July 12, 2024	Virtual	MFT Consortium Sacramento
July 17, 2024	Virtual	MFT Consortium Orange County
July 26, 2024	Virtual	Penny Lane Centers
September 10, 2024	In Person	University of San Francisco-LMFT
September 13, 2024	Virtual	MFT Consortium Greater LA
September 18, 2024	Virtual	MFT Consortium Orange County
September 26, 2024	Virtual	MFT Consortium Inland Empire
September 27, 2024	Virtual	MFT Consortium Central Valley
September 27, 2024	Virtual	MFT Consortium Sacramento
September 28, 2024	Virtual	CAMFT Pre-License Symposium
October 16, 2024	Virtual	NASW-CA
October 25, 2024	Virtual	MFT Consortium Northern CA
October 25, 2024	Virtual	CAMFT-Central Coast Consortium
November 8, 2024	Virtual	MFT Consortium Central Coast
November 21, 2024	Virtual	MFT Consortium Inland Empire
November 22, 2024	Virtual	CAMFT-Central Coast Consortium
November 20, 2024	Virtual	MFT Consortium Orange County
November 21, 2024	Virtual	MFT Consortium Inland Empire
December 6, 2024	Virtual	MFT Consortium Greater LA
December 13, 2024	Virtual	MFT-Central Coast Consortium
January 31, 2025	Virtual	MFT Consortium Sacramento
January 17, 2025	Virtual	NASW Lunch With The BBS
February 6, 2025	Virtual	William Jessup University - Rocklin
February 20, 2025	Virtual	MFT Consortium Inland Empire
February 22, 2025	In Person	2025 MFT Practicum & Associates Fair
February 25, 2025	Virtual	UC Berkeley Social Welfare
February 27, 2025	Virtual	MFT Consortium Inland Empire
February 28, 2025	Virtual	MFT Consortium NorCal/Bay Area
March 4, 2025	Virtual	UC Berkeley Social Welfare
March 10, 2025	Virtual	San Francisco State Univ.- College of Health & Social Sciences
March 14, 2025	Virtual	MFT Consortium Greater LA
March 14, 2025	Virtual	CSUSB School of Social Work Practicum Seminar

March 17, 2025	Virtual	San Francisco State Univ.- College of Health & Social Sciences
March 19, 2025	Virtual	MFT Consortium Orange County
March 28, 2025	Virtual	CAMFT-Central Coast Consortium

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Gavin Newsom, Governor
State of California
Business, Consumer Services and Housing Agency
Department of Consumer Affairs

Understanding AB 1955

“Support Academic Futures and Equality for Today's Youth (SAFETY) Act”

What is AB 1955?

AB 1955 (Ward), effective January 1, 2025, is a California law that prohibits schools from requiring staff to disclose a student's sexual orientation, gender identity, or gender expression without the student's consent, except where legally required. This law applies to school districts, county offices of education, charter schools, and state special schools.

Key Provisions of AB 1955:

Privacy Protection: Schools cannot enact or enforce policies that require employees or contractors to disclose a student's gender identity, gender expression, or sexual orientation to others without the student's consent, unless legally mandated.

Employment Protections: Employees and contractors of educational institutions cannot be required to disclose such information unless required by law.

Protection Against Retaliation: Employees cannot face adverse action for supporting a student's rights, engaging in work activities related to gender identity issues, or providing related instruction.

Why Does This Matter to Behavioral Health Licensees?

As behavioral health professionals working in or with educational institutions, it is important to understand students' rights under AB 1955 and ensure compliance with the law when providing mental health support.

Implications for Behavioral Health Professionals:

Confidentiality: Licensees working in school settings shall not disclose a student's LGBTQ+ identity without consent unless legally required.

Ethical Considerations: Upholding confidentiality aligns with professional ethical standards and legal obligations.

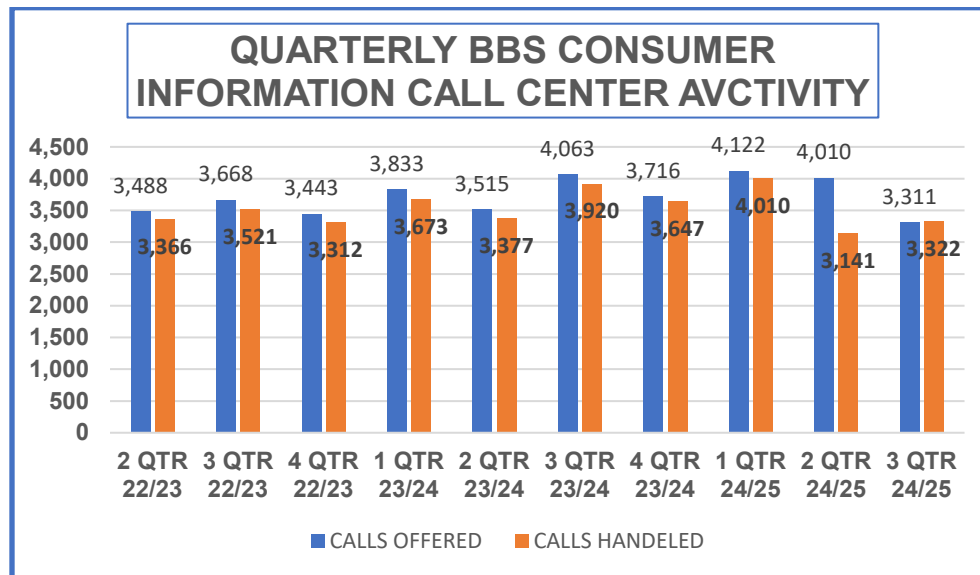
Student Well-being: Protecting student privacy helps build trust and encourages students to seek support when needed.

Behavioral health professionals play a key role in providing affirming care, supporting mental health, and ensuring a safe school environment for LGBTQ+ students.

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ATTACHMENT G1: BBS Calls Received/Handled by CIC

MONTH	OFFERED	HANDLED	AVG WAIT	MAX WAIT
24-July	1,422	1,368	1:26	12:18
24-Aug	1,438	1,402	1:06	12:24
24-Sep	1,262	1,240	0:51	7:30
24-Oct	1,211	1,191	0:44	7:42
24-Nov	952	933	0:52	7:55
24-Dec	1,042	1,017	0:54	16:45
25-Jan	1,137	1,112	0:59	14:04
25-Feb	1,047	1,105	0:38	8:55
25-Mar	1,127	1,105	0:43	8:04



Attachment G2 – BBS Emails Received

EMAILS RECEIVED FY 24/25					
UNIT	1st Qtr Volumes	2nd Qtr Volumes	3rd Qtr Volumes	4th Qtr Volumes	+/- Last Qtr
Criminal Conviction Unit	3,245	3,086	3,804		+23%
Consumer Complaint Unit	842	861	1,008		+17%
Discipline/Probation Unit	169	117	107		-9%
Licensing Unit	5,568	5,305	6,978		+32%
Registration Unit	8,225	8,404	7,259		-14%
Examination Unit	4,744	2,851	3,644		+28%
Cashier Unit	4,425	3,507	3,531		+1%
Administrative Unit	5,456	6,427	5,949		-7%
TOTAL EMAILS	32,674	30,558	32,280		+6%



STRATEGIC PLAN UPDATE

MAY 2025

Goal 1: Licensing

Establishing licensing standards to protect consumers and allow reasonable and timely access to the profession.

Objective 1.1: Streamline application process with online submission to decrease processing times.

Success Measure: Processing times have decreased from Q1 2022

Number	Major Activity	Completion Date
	START DATE	Q1 2022
1.1.1	Electronic Form Submittal Staff is in discussion with the Department of Consumer's Office of Information Services (OIS) and outside vendors to identify alternate solution for submitting transcripts and supervision forms.	Ongoing
1.1.1.1	Staff submitted a project request to DCA's Office of Information Services (OIS) to research possible modifications to the Breeze system that will allow applicants to submit supervision forms through Breeze.	April 2023
1.1.1.2	Staff met with the OIS to discuss system requirements and possible solutions	April 2025
1.1.2	Breeze Reconfiguration-Board License Types (WA 165) Staff continues to work with the Breeze team to implement Work Authorization 165 that will make changes the Breeze system that will allow the Board to enhance its efficiencies	Ongoing
1.1.3.1	Staff began collaborating with DCA's BreEZe team to design the online transaction.	July 2023
1.1.3.2	Staff met with the BreEZe design team to discuss the profile reports and application details.	April 2024
1.1.3.3	Online transaction configuration has been completed.	July 2024
1.1.3.4	Data conversion and system review began	February 2025
1.1.3.5	Data conversion and system review continues. Focus is on implementing the AMFT online applications.	May 2025
1.1.3.6	AMFT registration applications online	Planned
1.1.3.7	ASW and APCC registration applications online	Planned

1.1.4	Breeze Subsequent Registration Application Establish online registrant applications.	Ongoing
1.1.5	Breeze Licensure Application Establish online licensing applications	Planned
1.1.6	Breeze Application Deficiencies Update Breeze to allow for applicants to view their application deficiencies through their Breeze account.	Ongoing
1.1.6.1	Staff began reviewing and modifying the current BreeZe deficiency phrases for each license type.	July 2023
1.1.7	Application “Check-in” Process Implemented a new application “check in” process that allows for the early identification and resolution of application errors.	January 2023
1.1.8	Licensing Support Analyst Hired a licensing support assistant to coordinate the collection of application materials to allow licensing evaluator to focus on processing and evaluating rather than researching documents.	March 2023
1.1.9	Breeze Law & Ethics Re-Exam Application Established the online submittal of the Law & Ethics Re-exam application through Breeze	April 2023
	END DATE	Q4 2024

Objective 1.2: Collaborate with the Department of Consumer Affairs’ Organizational Improvement Office to review the application process and implement improvements to reduce processing times.

Success Measure: Processing times have reduced since Q1 2022.

Number	Major Activity	Completion Date
	START DATE	
1.2.1	Process Improvement As-Is Mapping Participate in As-Is mapping session to document the current business process.	March 2022

Number	Major Activity	Completion Date
1.2.2	Process Improvement Value Stream Added Mapping Participate in Value Stream Added mapping sessions	June 2022
1.2.3	Process Improvement Could be Mapping Participate in Could be Mapping sessions	October 2022
1.2.4	Process Improvement Report Finalization OIO finalizing the draft of the report.	March 2023
1.2.5	Process Improvement Implementation Staff is utilizing the OIO report to perform a task analysis of key positions to determine appropriate staffing levels.	August 2024
1.2.6	Supervised Hours Review Improvement Reviewed the process for evaluating experience and implemented a improved and streamline process.	May 2023
	END DATE	Q1 2024

Objective 1.3: Partner with other agencies and stakeholder groups to reduce barriers to licensure and foster the development of a diverse and culturally responsive mental health workforce.

Success Measure: Plan created for a more culturally diverse workforce and increased outreach.

Number	Major Tasks	Completion Date
	START DATE	Q1 2023
1.3.1	Barriers to Licensure Initiate and/or participate in conversation regarding barriers to licensure	Ongoing
1.3.1.1	Met with California Dean and Directors of social work and members of the National Association of Social Workers California Chapter to discuss the ASWB exam pass rate report.	December 2022
1.3.1.2	Met with representatives from CA Dept of Health Care Access and Information regarding the mental health workforce and wellness coaches.	January 2023
1.3.1.3	Sergio Aguilar-Gaxiola, MD, PhD, presented “An Overview of California’s Behavioral Health Workforce: Challenges and Recommendations” to the Licensing Committee	January 2023
1.3.1.4	Met with representatives from California Alliance of Child and Family Services to discuss recommendation to increase the mental health workforce.	April 2023

Number	Major Tasks	Completion Date
1.3.1.5	Representatives from California Alliance of Child and Family Services made a presentation to the Workforce Development Committee regarding testing disparities and barriers.	October 2023
1.3.1.6	Conducted a pathway to licensure survey to collect information on barriers that Board registrants and licensees may face during the pathway to licensure.	April 2024
1.3.1.7	Staff reported to the Workforce Development Committee on the survey results.	August 2024
	END DATE	Q4 2025

Objective 1.4: Increase communication to applicants and licensees to reduce common application or licensing maintenance errors.

Success Measure: Application deficiencies have decreased since Q2 2022.

Number	Major Tasks	Completion Date
	START DATE	Q2 2022
1.4.1	Registration Application Tutorial Developed a power point presentation that explains the process of applying for a registration and the 90-day rule. The presentation highlights common errors and how to complete an application to avoid delays.	September 2022
1.4.2	Social Media-Registration/License Maintenance Alerts Develop Social Media plan that will alert registrants and licensee of important steps in maintaining and renewing their registration or license.	Ongoing
1.4.3	Registration Sixth Year Alert Began sending email notifications to registrants when they are reaching the sixth year of their registration to ensure they understand the process to apply for a subsequent registration.	March 2022
1.4.4	Website-Instructional Videos Develop short instruction videos to be posted on the Board's website and through social media that will highlight how to apply for and renew a registration or license.	Planned
1.4.6	Online Application Status Checks Establish a system that will allow an applicant or licensee to check on the status of an application or renewal through the Board's website or Breeze.	Planned

Number	Major Tasks	Completion Date
1.4.7	License Application Courtesy Email Implemented automated “courtesy email notifications” (CEN) to licensing and examination applicants to notify them when applications are approved.	January 2023
1.4.8	Registration Application Courtesy Email Implement automated “courtesy email notifications” (CEN) to registrant applicants to notify them when applications are approved.	Planned
1.4.9	Initial License Application Courtesy Email Implement automated “courtesy email notifications” (CEN) to initial license applicants to notify them when applications are approved.	Planned
1.4.10	10 Tips for a Smoother Licensing Process Developed a publication that assists applicants during their licensure process, including tips on applying, use of BreEZe, registration renewal, exams, avoiding loss of experience hours, and the best ways to communicate with the BBS.	May 2023
1.4.11	Update Application Packets Decrease application deficiencies by improving application instructions, providing an application checklist, and performing a complete overhaul of the out-of-state licensure applications.	October 2023
1.4.12	Tips When Taking on a New Supervisee Published in the Board’s Spring newsletter and will be posted as a separate document.	March 2024
1.4.13	Restructure of Website Implement changes to the existing website structure to ensure that information is more easily accessible	Ongoing
1.4.13.1	Staff is reviewing current website structure and discussing possible changes with DCA’s website team	August 2024
	END DATE	Q4 2025

Objective 1.5: Develop video presentations to increase understanding of the licensing process and the pathways to licensure.

Success Measure: Videos posted to website.

Number	Major Tasks	Completion Date
	START DATE	Q1 2022
1.5.1	Pathway to Licensure Videos Develop Pathway to Licensure Videos	COMPLETED
1.5.1.1	Started to collaborate with the Department of Consumer Affairs Public Information Office to develop Pathway to Licensure Videos to be posted on the Board's website.	April 2022
1.5.1.2	Pathway to licensure video complete	September 2022
1.5.1.3	Public Information Office completed 7 Steps to Licensure video.	September 2022
1.5.1.4	LMFT Degree Requirement video in post-production	January 2023
1.5.1.5	LCSW Degree Requirement, LPCC Degree Requirement videos in post-production.	March 2023
1.5.1.6	Law & Ethics Exam, Registrant, 90-day Rule in post-production.	October 2023
1.5.1.7	Supervision and Criminal history video in production.	October 2023
1.5.1.8	Videos posted to the internet and a link created in the Board's FAQs. Staff advertised videos on the Board's social media platforms.	March 2023
	END DATE	Q1 2024

Goal 2: Examinations

Administer fair, valid, comprehensive, and relevant licensing examinations.

Objective 2.1: Identify and implement strategies to increase diversity of Subject Matter Experts to ensure that examinations are culturally responsive and address diverse populations.

Success Measure: Strategy/policy in place to increase the diversity of Subject Matter Experts (SMEs).

Number	Major Tasks	Completion Date
	START DATE	Q1 2023
2.1.1	Subject Matter Expert Recruitment Implement improvements to the current recruitment process to increase pool of SME candidates.	Ongoing
2.1.1.1	Staff began to revise the current subject matter expert application to include additional voluntary demographic information.	March 2023
2.1.1.2	Staff coordinated with the DCA's Public Information Office in developing a social media campaign to promote the Board's SME program.	March 2024
2.1.2	Subject Matter Diversity Collaborate with OPES to identify ways to increase diversity of participants in exam development workshops.	Planned
2.1.2.1	Collaborate with DCA's Public Information Office to translate SME social media posts into different languages.	April 2024
	END DATE	Q1 2024

Objective 2.2: Improve examination process to ensure timely and equitable access to licensure.

Success Measure: Decrease in time in the exam process.

Number	Major Tasks	Completion Date
	START DATE	Q4 2022
2.2.1	ASWB 90-Day Waiting Period Waiver	December 2022
2.2.2	Exam Eligibility Expiration Date Notification: Develop a procedure to notify exam candidates of their impending exam eligibility expiration date.	February 2023

Number	Major Tasks	Completion Date
2.2.2.1	Staff began working on developing an exam eligibility expiration report.	August 2022
2.2.2.2	Staff completed report and began to notify exam candidates. This will be done monthly.	February 2023
2.2.3	Path A Email Notifications Staff began tracking and sending email notifications to exam candidates who applied under Path A (portability) or have an exam deficiency in their application for licensure to ensure they understand the next step to licensure.	July 2022
2.2.4	LEP Exam Waiting Periods Staff is discussing with OPES the possibility of reducing the examination waiting periods for the Licensed Educational Psychologist Standard Written Exam.	Ongoing
2.2.5	ESL Accommodation Requirements Determine whether the Board's current English as a Second Language (ESL) accommodation requirements need to be modified to mirror the Association of Social Work Boards English Language Learner accommodation requirements.	Ongoing
2.2.5.1	The Workforce and Development Committee directed staff to draft language amending section 1805.2 to include another option for qualifying for the additional examination time that would include the application certification under penalty of perjury that their primary or 1st language is one other than English and explore revising the examination time to two hours.	January 2024
2.2.5.2	The Workforce and Development Committee directed staff to draft discussed language into and bring the proposal to the Policy and Advocacy Committee for consideration.	April 2024
2.2.5.3	Draft language discussed at Policy and Advocacy Committee meeting.	August 2024
2.2.6	Exam No-Show Notifications Staff began tracking and sending email notifications to exam candidates for Boards administered exams who were a no-show. This notification provides instructions on the process to re-apply for the exam.	September 2022
2.2.7	File Abandonment Notifications Staff began tracking and sending email notifications to exam candidates who abandoned their licensing file as per CA CCR 1806. The notification provides instructions on how to reapply.	September 2022
2.2.8	Clinical Exam Seven Year Limit Notification Staff began tracking and sending notification to exam candidates who have been in the clinical exam cycle for seven years from their first attempt and must retake and pass the current version of the law	September 2022

Number	Major Tasks	Completion Date
	and ethics exam. This notification provides instruction on how to apply for the law and ethics exam and provides the date they must exam by to ensure they maintain licensure eligibility.	
	END DATE	Q4 2023

Objective 2.3: Review, report, and determine feasibility of adopting the use of the Association of Marital and Family Therapists Regulatory Boards (AMFTRB) national exam for the Licensed Marriage and Family Therapist (LMFT) Clinical exam.

Success Measure: Board has discussed whether to adopt AMFTRB exam.

Number	Major Tasks	Completion Date
	START DATE	Q3 2021
2.3.1	AMFTRB Exam Review Request the DCA's Office of Professional Examination Service (OPES) to conduct a review of the Association of Marriage and Family Therapist Regulatory Board's (AMFTRB) Clinical examination.	July 2021
2.3.2	AMFTRB Exam Review Presentation OPES to present the findings of their review and provide a recommendation to the Board. Board determines if the AMFTRB Clinical exam should be adopted for California licensure.	November 2022
2.3.3	AMFTRB Staff Research Board staff opened discussions with AMFTRB executive staff to address Board's concerns.	January 2023
2.3.4	AMFTRB Presentation Lois Paff Bergen from AMFTRB presented to the Board an overview of the AMFTRB examination and its development.	August 2023
2.3.5	AMFTRB Board Discussion Conducted a discussion in closed session to discuss the acceptance of the AMFTRB exam.	February 2024
2.3.6	AMFTRB Statutes and Regulatory Amendments Staff presented statutory and regulatory amendments that will be needed to accept the AMFTRB national exam for licensure to the Policy and Advocacy Committee. The Committee approved for Board review.	August 2024
2.3.7	Staff presented statutory and regulatory amendments to the Board. The language was approved.	September 2024

Number	Major Tasks	Completion Date
	END DATE	Q2 2024

Goal 3: Enforcement

Protect the health and safety of consumers through the enforcement of laws.

Objective 3.1: Develop and implement an effective communication process from open to close of a case to ensure applicants, complainants, and respondents are better informed about the status of their case.

Success Measure: New process has been implemented.

Number	Major Tasks	Completion Date
	START DATE	Q1 2022
3.1.1	Applicant-Enforcement Communication Review current process used to communicate with applicants, complainants, and respondents during the complaint process.	Planned
3.1.2	Complaint-Enforcement Communication Review current process used to communicate with applicants, complainants, and respondents during the complaint process.	Planned
	END DATE	Q4 2025

Objective 3.2: Educate licensees, associates, and consumers about the enforcement process to increase awareness of the Board’s enforcement role and responsibilities.

Success Measure: Awareness plan implemented.

Number	Major Tasks	Completion Date
	START DATE	Q4 2022
3.2.1	Enforcement Outreach Materials Develop and publish outreach material that includes flow chart of enforcement process.	Ongoing
3.2.1.1	Staff met to discuss possible ideas for the outreach materials.	April 2024
3.2.2	Enforcement Outreach Videos Develop video presentations that explain the enforcement process steps.	Planned
3.2.2.1	Staff met to possible ideas for the video presentations.	April 2024
	END DATE	Q4 2023

Objective 3.3: Complete review and make recommendations on the Board’s existing enforcement statutes and regulations for clarity, cohesiveness, and equity.

Success Measure: Regulatory process has begun.

Number	Major Tasks	Completion Date
	START DATE	Q2 2022
3.3.1	Uniform Standards & Disciplinary Guidelines Review Review the Uniform Standards and Disciplinary Guidelines for possible updates or amendments.	Ongoing
3.3.1.1	Recommended changes brought to the P & A Committee	July 2022
3.3.1.2	Recommended changes brought to the P & A Committee	October 2022
3.2.1.3	Recommended changes brought to the P & A Committee	January 2023
3.2.1.4	Recommended changes brought to the P & A Committee	July 2023
3.2.1.5	Recommended changes approved by the Board; staff preparing regulation package for DCA initial review	August 2023
3.2.1.6	Regulation proposal was noticed to the public on February 2, 2024, and the public comment period ended on March 25, 2024.	February 2024
3.2.1.7	Public comment period ended.	March 2024
3.2.1.8	Recommend changes brought to Board	May 2024

Number	Major Tasks	Completion Date
	START DATE	Q2 2022
3.3.1	Uniform Standards & Disciplinary Guidelines Review Review the Uniform Standards and Disciplinary Guidelines for possible updates or amendments.	Ongoing
3.3.1.1	Recommended changes brought to the P & A Committee	July 2022
3.3.1.2	Recommended changes brought to the P & A Committee	October 2022
3.2.1.3	Recommended changes brought to the P & A Committee	January 2023
3.2.1.4	Recommended changes brought to the P & A Committee	July 2023
3.2.1.9	Returned to DCA Office of Legal Affairs to Continue Initial Review Process (Production Phase) After Additional Changes	July 2024
3.2.1.10	Changes Approved by the Board	September 2024
3.3.2	Enforcement Statutes & Regulation Review Review current statutes and regulations related to enforcement to determine possible needed updates.	Planned
	END DATE	Q4 2024

Objective 3.4: Evaluate and establish internal policies and procedures related to enforcement issues to ensure an equitable process that reflects rehabilitation versus punitive measures for the purpose of consumer protection.

Success Measure: Updated policies, procedures, and reports.

Number	Major Tasks	Completion Date
	START DATE	Q1 2023
3.4.1	Probation Program Reporting Develop an automated report for the probation program that will assist in determining trends and possible opportunities for improvement.	Planned
3.4.2	Application Denial Reporting Develop an automated report that for application denials that will assist in determining trends in violations.	Planned
	END DATE	Q4 2024

Objective 3.5: Create diversity in the pool of qualified enforcement Subject Matter Experts to ensure equitable enforcement proceedings.

Success Measure: Strategy/policy in place to increase the diversity of SMEs.

Number	Major Tasks	Completion Date
	START DATE	Q1 2023
3.5.1	Subject Matter Expert Recruitment Staff began to revise the current subject matter expert application to include additional voluntary demographic information.	March 2023
3.5.1.1	Staff coordinated with the DCA's Public Information Office in developing a social media campaign to promote the Board's SME program.	March 2024
3.5.2	Subject Matter Diversity Identify ways to increase diversity of subject matter experts.	Planned
3.5.2.1	Staff are collaborating with DCA's Public Information Office to translate SME social media posts into different languages.	April 2024
	END DATE	Q4 2023

Goal 4: Legislation & Regulation

Ensure the statutes, regulations, policies, and procedures strengthen the Board's mandates and mission.

Objective 4.1: Implement statutes and regulations that comprehensively address telehealth and educate stakeholders, licensees, and consumers about telehealth.

Success Measure: Law passed, and outreach plan implemented.

Number	Major Tasks	Completion Date
	START DATE	Q1 2022
4.1.4	Temporary License Allowance Consider an Incidental allowance for out-of-state provider providing online telehealth in CA.	COMPLETED
4.1.4.1	Temporary practice allowance proposal was introduced at the Telehealth Committee	June 2022

Number	Major Tasks	Completion Date
4.1.4.2	Temporary practice allowance proposal brought to Policy and Advocacy Committee	July 2022
4.1.4.3	Temporary practice allowance proposal brought to Policy and Advocacy Committee	October 2022
4.1.4.4	Temporary practice allowance proposal brought to Board	November 2022
4.1.4.5	AB 232 (Aguiar-Curry) Introduced and moving through the legislative process	January 2023
4.1.4.6	AB 232 signed by the Governor and becomes law January 1, 2024.	October 2023
4.1.5	Telehealth Service Platforms Review Research alternative modes of services (email, texting, and app-based therapy) to identify consumer protection issues that current law does not address.	Ongoing
4.1.6	Online Therapy Sites Review Discuss the necessity of regulating online therapy sites.	Ongoing
4.1.6.1	Online therapy site and alternative modes of therapy discussion brought to Telehealth Committee	December 2022
4.1.6.2	Staff discussed potential concerns with Legislature (Business and Professions Committee)	December 2022
4.1.6.3	Telehealth Committee reviewed draft survey for licensees and registrants who have experience working for these platforms.	March 2023
4.1.6.4	Survey distributed to licensees and registrants via social media, email subscriber list, and professional associations	April 2023
4.1.6.5	Survey results discussed at Telehealth Committee; next steps determined.	June 2023
4.1.6.6	Online-Only Therapy Platform guidance document reviewed by the Telehealth Committee. Committee directed staff to publish the document.	December 2024
4.1.7	Inter-State Compact Review Examine, research, and discuss Inter-state compacts.	Ongoing
4.1.7.1	Inter-state compacts discussion brought to Telehealth Committee. Committee determined staff will continue to monitor ongoing progress of compacts.	June 2023
4.1.7.2	SB 2566 (Wilson) Interstate Counseling Compact introduced. The Policy & Advocacy Committee held a discussion concerning the bill. No recommendation currently.	April 2024

Number	Major Tasks	Completion Date
4.1.7.3	SB 2566 (Wilson) Interstate Counseling Compact brought to the Board for discussion. Board approved motion was to oppose AB 2566 and reach out to the California Commission on Uniform Laws.	May 2024
4.1.7.4	SB 427 (Jackson) Social Work Compact brought to the Board for discussion.	May 2025
4.1.8	Telehealth Best Practice Documents Create best practices document to assist employers/supervisor in determine the best way to proceed with telehealth	COMPLETED
4.1.8.1	Best practices document discussion brought to Telehealth Committee	March 2022
4.1.8.2	Best practices document discussion brought to Telehealth Committee	June 2022
4.1.8.3	Best practices document discussion brought to Telehealth Committee (Staff directed to draft two documents; Videoconferencing in Supervision, Utilizing Telehealth to Deliver Services)	December 2022
4.1.8.4	Telehealth Committee reviewed three best practice documents: for providers, supervisors, and consumers	March 2023
4.1.8.5	Staff worked with DCA's publication office to finalize the documents. Documents were presented to the Board.	April 2023
4.1.8.6	Telehealth best practice documents posted to the Board website and advertised through social media.	July 2023
	END DATE	Q4 2025

Objective 4.2: Review current licensing requirements regarding registration, exam, and supervised experience timeframes and make recommendation for possible amendments to current statutes and regulations.

Success Measure: Recommendations made to the Board.

Number	Major Tasks	Completion Date
	START DATE	Q1 2023
4.2.1	Six Year Rule Discuss 6 years rule (experience hours and length of registration).	Ongoing

Number	Major Tasks	Completion Date
	START DATE	Q1 2023
4.2.1.1	Presented draft language at Workforce Development Committee; Staff directed to draft language for all license types.	April 2025
4.2.2	Law & Ethics Exam Age Limit Discuss in committee the CA law and ethics exam age limit and limiting attempts.	Ongoing
4.2.2.1	Presented draft language at Workforce Development Committee.	April 2025
4.2.3	NCMHCE Acceptance Without Experience Determine National Clinical Mental Health Counseling Examination (NCMHCE) acceptability from applicants who do not have supervised experience.	Planned
4.2.4	Registration of Trainees Consider and make recommendation on the registration of trainees.	Planned
4.2.5	Early Eligibility for Clinical Examinations Permitting applicants for licensure to take the required clinical examination after completing 1,500 hours of postgraduate supervised experience.	Ongoing
4.2.5.1	Early exam eligibility discussed during the Workforce Development Committee.	January 2024
4.2.5.2	Workforce Development Committee directed staff to start drafting the language, consult with legal for direction on what will be proposed in statute and in regulations, and continue discussions to iron out details	April 2024
4.2.5.3	Staff presented proposed language to the Workforce Development Committee.	August 2024
4.2.6	Licensing Pathway Restructure Staff presented a three phased approach to amend current licensure pathway. This will include the “six-year rule”, age limits of exams, waiver of the six-year rule, early exam eligibility.	Ongoing
4.2.6.1	Staff presented a plan and draft language to the Workforce Development Committee.	January 2025
4.2.6.1	Presented draft language at Workforce Development Committee; Staff directed to draft language for all license types.	April 2025
	END DATE	Q4 2025

Objective 4.3: Review and update statutes and regulations related to additional coursework requirements for associates and the Continuing Education Unit requirements for licensees.

Success Measure: Law passed.

Number	Major Tasks	Completion Date
	START DATE	Q4 2023
4.3.1	Course Requirement Timing Make timing and requirement of course consistent across license types where needed.	Ongoing
4.3.1.1	Staff presented an overview of the additional coursework requirements to the Workforce Committee. The Committee discussed the Human Sexuality Coursework and possible amendments.	April 2024
4.3.1.2	Staff presented to the Workforce Committee recommended amendments to the child abuse assessment and reporting coursework requirements.	August 2024
4.2.2	Education Requirements Review Review and recommend possible changes to the current education requirements for LMFTs and LPCCs.	Ongoing
4.2.2.1	Staff presented a plan to review and recommend changes to the education requirements Workforce Development Committee.	January 2025
4.2.2.2	Staff proposed education survey for educators and associates	April 2025
	END DATE	Q4 2025

Objective 4.4: Modernize and clarify statutes and regulations related to advertising to ensure they keep up with current advertisement practices.

Success Measure: Regulation proposal noticed to the public.

Number	Major Tasks	Completion Date
	START DATE	Q1 2023
4.4.1	Advertising Regulations Update: Update advertising statutes and regulations	ONGOING
4.4.1.1	Recommendations brought to P & A Committee	October 2022
4.4.1.2	Continued discussion of potential amendments to statute and regulation at P&A Committee	October 2023

Number	Major Tasks	Completion Date
	START DATE	Q1 2023
4.4.1.3	Continued discussion of potential amendments to statute and regulations. Board directed staff to pursue as a legislative proposal.	November 2023
4.4.1.4	Senate Bill 1024 (Ochoa Bogh) was introduced. (Display of license changes)	January 2024
4.4.1.5	Senate Bill 1024 (Ochoa Bogh) enrolled. (Display of license changes)	July 2024
4.4.1.6	Senate Bill 1024 signed by the Governor and becomes law January 1, 2025.	October 2024
4.4.1.7	Complete advertising statutes and regulation revisions approved by the Board. Staff directed to pursue regulations/legislation in specified phases.	September 2024
4.4.1.8	Staff pursuing advertising regulations and first phase of legislative amendments.	May 2025
4.4.2	Review Requirements for Posting Legal Name Review and possibly amend requirements for posting legal name	COMPLETED
4.4.2.1	SB 372 introduced by stakeholders and is currently moving through the Legislature. The Board will consider updating its position for the latest version of the bill at its August meeting. Staff will continue to provide technical support as the bill moves through the legislative process.	Ongoing
4.4.2.2	SB 372 signed by the Governor and becomes law January 1, 2024.	October 2023
	END DATE	Q4 2025

Goal 5: Organizational Effectiveness

Build an excellent organization through proper Board governance, effective leadership, and responsible management.

Objective 5.1: Review current organizational structure to ensure efficient operations and to foster upward career mobility among staff.

Success Measure: Office of Human Resources (OHR) approves the new organizational chart.

Number	Major Tasks	Completion Date
	START DATE	Q1 2022
5.1.1	Staffing Needs Evaluation Determine current organizational needs based upon current processing times and future workload projections.	Planned
5.1.1.1	Paperwork submitted for approval of two Limited Term Management Service Technicians.	December 2022
5.1.1.2	Approved for one Limited Term Management Service Technician. Filled the position as an evaluator in the Registration Unit.	February 2024
5.1.1.3	Approved for one Limited Term Staff Services Analyst. Filled the position as a Licensing Analyst.	June 2024
5.1.2	Duty Statement Updates Review staff duty statements to ensure they properly reflect current duties.	Ongoing
5.1.2.1	Board AEO began meeting with unit managers to discuss current duties of their unit and staff members to ensure all duties have been documented.	March 2024
5.1.4	Organizational Structure Review Determine appropriate ideal organizational structure.	Planned
5.1.4.1	Board restructured its Registration, Examination, and Cashiering Unit. Restructure created a separate Registration Unit.	February 2024
5.1.4.2	Board restructured its Licensing Unit. The restructure consisted of adding a second Licensing Manager and assigning each manager to oversee two license types.	June 2024
5.1.5	Staff Training and Development Research training opportunities for staff and create a training pathway for upward mobility.	Ongoing
5.1.5.1	Staff met to discuss the creation and implementation of “BBS Academy” and ways to increase awareness of training opportunities for staff.	April 2024
5.1.5.2	Conducted a staff training survey to identify training staff’s training needs and desires.	August 2024
5.1.6	BBS Academy Implement a BBS Academy designed to provide staff with insight on how the work of the Board impacts behavioral health professionals and the public.	Ongoing
5.1.6.1	Presented the Board & You: Expand your knowledge about who the “Board” is, its history and how it supports licensees, applicants, and the public while enforcing high standards of professionalism and ethics.	February 2025
5.1.6.2	Presented the Administration and Cashiering Unit overview for staff.	April 2025

Objective 5.2: Collaborate with the Department of Consumer Affairs' Organizational Improvement Office to review internal processes and implement improvements to better serve the stakeholders and the Board.

Success Measure: Streamlined processes implemented.

Number	Major Activity	Completion Date
	START DATE	Q1 2022
5.2.1	Process Improvement As-Is Mapping Participate in As-Is mapping session to document the current business process.	March 2022
5.2.2	Process Improvement Value Stream Added Mapping Participate in Value Stream Added mapping sessions	June 2022
5.2.3	Process Improvement Could be Mapping Participate in Could be Mapping sessions	October 2022
5.2.4	Process Improvement Report Finalization OIO finalizing the draft of the report.	March 2023
5.2.5	Process Improvement Change Management Workshop OIO to conduct organization change management workshop	Planned
5.2.6	Process Improvement Implementation Staff is utilizing the OIO report to perform a task analysis of key positions to determine appropriate staffing levels.	August 2024
	END DATE	Q1 2023

Objective 5.3: Advance transition to reduce the use of paper documents to promote environmental friendliness, reduce costs, and reduce processing times.

Success Measure: Paper reduction of 50%-75%.

Number	Major Tasks	Completion Date
	START DATE	Q1 2022
	END DATE	Q1 2024

Objective 5.4: Formalize a communication plan that will ensure quicker responses to emerging concerns from stakeholders.

Success Measure: Communication plan implemented.

Number	Major Tasks	Completion Date
	START DATE	Q1 2023
	END DATE	Q3 2023

Goal 6: Outreach & Education

Engage stakeholders through continuous communication about the practice and regulation of the professions, and mental health care.

Objective 6.1: Create a more robust consumer and licensing education program through videos, social media campaigns, and electronic publications to ensure understanding of new changes in laws and regulations.

Success Measure: Plan implemented for increased communication of new law changes.

Number	Major Tasks	Completion Date
	START DATE	Q4 2022
6.1.1	Outreach and Education Committee Create a committee that will explore ways to enhance consumer education, extend our reach to more diverse populations, increase engagement with schools and at public events, and boost participation in Board meetings.	Ongoing
6.1.1.1	Committee created	October 2024
6.1.1.2	Staff presented to the Committee a report on the current outreach efforts of the Board. The committee also discussed the current goals and possible future outreach efforts.	February 2025
	END DATE	Q4 2025

Objective 6.2: Collaborate with entities that work with consumers to increase equitable and inclusive outreach to diverse populations.

Success Measure: Complete at least 5 collaborations.

Number	Major Tasks	Completion Date
	START DATE	Q1 2023
	START DATE	Q4 2025

Objective 6.3: Increase Board engagement with schools, training programs, public events, and relevant professional organizations to raise awareness of the Board's role and activities.

Success Measure: A presentation posted on website.

Number	Major Tasks	Completion Date
	START DATE	Q1 2022
6.3.1	Develop social media campaign for awareness days and months.	Ongoing
6.3.1.1	Developed Social media campaign for National School Counseling Week (February 6-10), Mental Health Awareness Month (May), National Minority Mental Health Awareness Month (July), National Psychotherapy Day (September 25), National Social Workers Month (February 2023
6.3.2	Outreach Coordination Streamlined outreach with schools and associations by creating a new centralized calendar and email account dedicated to outreach events and requests.	March 2023
6.3.3	Quarterly School Outreach Presentations Develop quarterly outreach events for schools that will focus on the pathway to licensure and law and ethics.	Planned
	END DATE	Q4 2025

Objective 6.4: Identify and implement strategies to gain increased participation in Board meetings from a wider group of stakeholders.

Success Measure: Increase Board meeting attendance by 10%.

Number	Major Tasks	Completion Date
	START DATE	Q4 2022
6.4.1	6 Hours of Continuing Education for Attending Meetings Discussed the possibility at the August 2024 P & A Committee meeting. Credit 6 hours of CE per renewal cycle for licensees attending California Board of Behavioral Sciences meetings.	August 2024
	END DATE	Q4 2025