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To: Board Members Date: April 28, 2025

From: Steve Sodergren

**Executive Officer** 

**Subject: Board Strategic Planning Update** 

At the February 2025 Board meeting, the strategic planning process was officially launched with a presentation by the Department of Consumer Affairs (DCA) SOLID team. Since then, SOLID has conducted an environmental scan that included surveys of stakeholders, Board members, and Board management. The stakeholder survey was distributed via email and social media and remained open from April 7 through May 2. Sarah Irani, from the SOLID team, will provide an update on the work completed to date and outline the next steps in the strategic planning process.